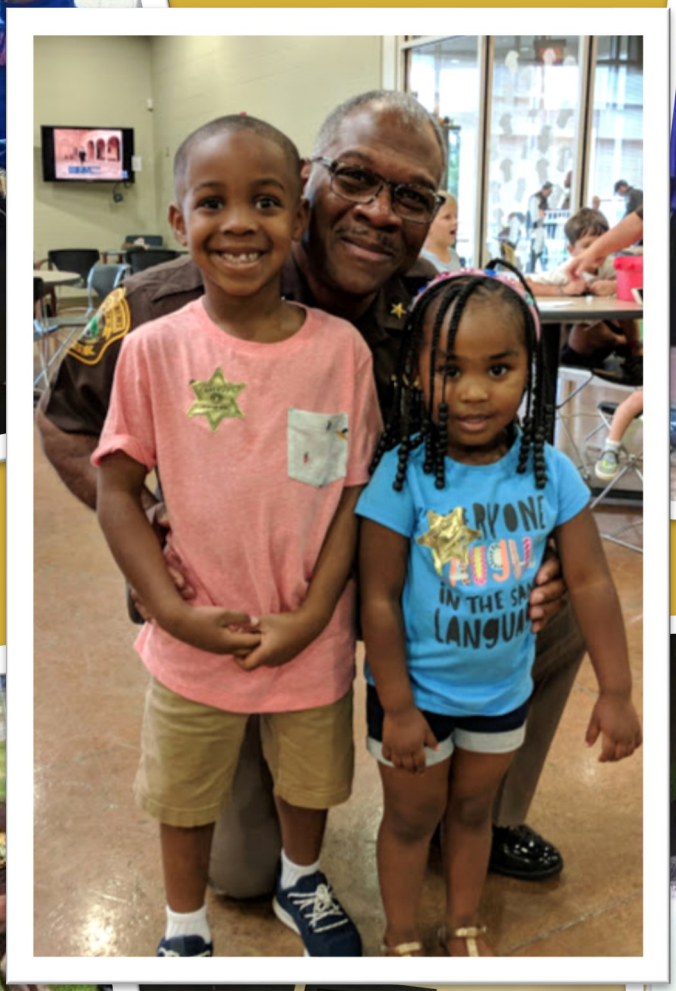
NEWPORT NEWS SHERIFF'S OFFICE
2018 ANNUAL REPORT

"It is easier to build strong children
than repair broken men."
—Rev. Frederick Douglass















SHERIFF'S MESSAGE

"Committed to making a difference."
Dedication to our motto shows in everything we do.

We take those words and put them into action to make a positive impact on the citizens of Newport News, especially on our youngsters.

Every child has the promise of success within them. We are committed to sparking their desire to succeed.

We do that in so many ways every single day. We tutor elementary students so they can become confident readers; we've become mentors and confidants to students in An Achievable Dream Middle and High School; we show up at events where children can get an up-close look at our cars, see the equipment we carry, meet one of our K-9 teams; we give high school and college students experience in our workplace so they have a better understanding of what we do and how they might contribute.

In all we do, we strive to meet young people where they are, no matter their age or circumstance. We know that putting in the work now can help foster success as they grow into adulthood.

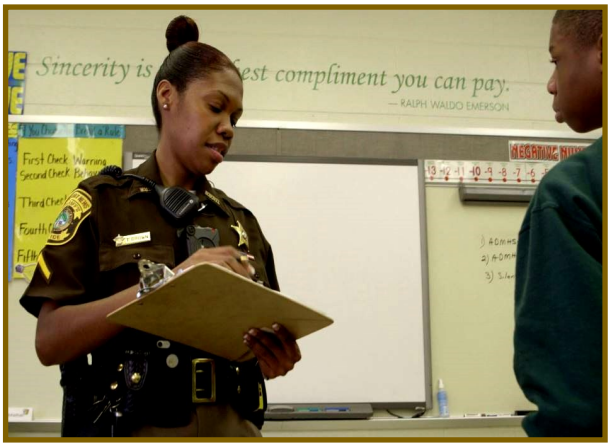
I have a heart for young people. So, too, does my staff. We support efforts that address the needs of this city's children. It's about helping them prepare to face whatever challenges are ahead of them. When they succeed, our community succeeds.

Gabriel A. Morgan
Sheriff

Our commitment to kids, lifting them up, breaking down barriers, earned national attention.

We're proud to have been awarded the prestigious 2017 L. Anthony Sutin Civic Imagination Award.





Cpl. Brown conducts uniform checks.

The Department of Justice's Office of Community Oriented Policing recognized the importance and success of our collaborative partnership with An Achievable Dream Middle and High School.

Deputies show up at school every day. The morning routine includes greeting students with handshakes, performing uniform inspections and listening as they recite positive affirmations.

We are mentors and confidants.

COPS Office Director Phil Keith said, "Students at An Achievable Dream benefit not only from learning and mastering their rigorous coursework but also from being able to establish positive relationships with law enforcement. An Achievable Dream serves as an excellent model for communities nationwide seeking to bridge the gap between law enforcement and youth."



COPS Office Director Phil Keith with Sheriff Morgan and NNSO staff



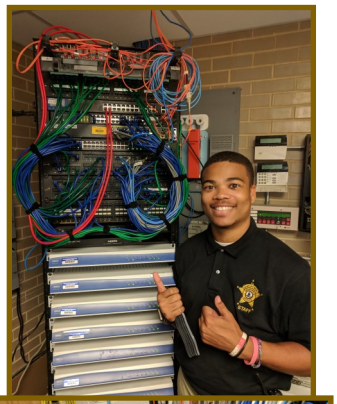
Maj. Hughes tutors a McIntosh ES student.

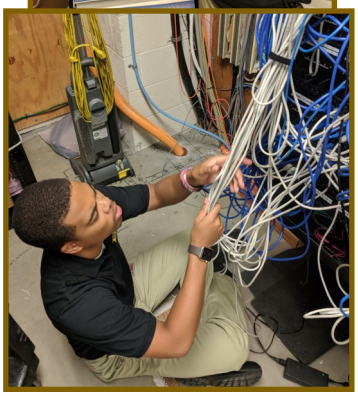
The NNSO was approached by representatives of the Life Enrichment Center (LEC) about bringing literacy tutoring to Peninsula children.

Experts say children who can't read by the end of 3rd grade lose self-confidence and self-esteem. That makes them vulnerable and more likely to get caught up in the juvenile justice system. We must do all we can to keep that from happening.

So we tutor an hour a week for a school year. The kids know we are focused solely on them. Kind words, a high-five when they get it right, creating and supporting achievable goals for them - it's our pledge to make a difference.

COMMITTING TO BE AN EXAMPLE





Joshua Smith helping IT

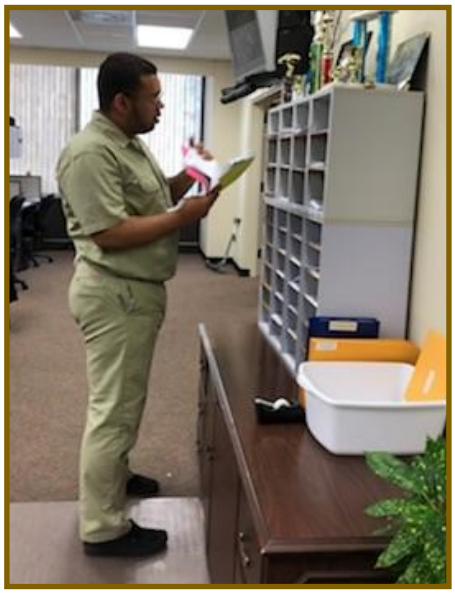
The Newport News Sheriff's Office employed three Christopher Newport University students as interns for the summer of 2018. They learned skills that could help them get a good job once their education is complete.

Joshua Smith wrote of his time here, "This internship has given me a step above most people my age and I am thankful for that."

He was exposed to different aspects of the legal system from scanning and screening to evidence handling in the courts, house arrest and dealing with inmates inside the jail to re-entry, which allowed him to see how the department gets inmates ready to return to the real world. He also rode along with deputies who serve civil papers for missing court dates, evictions and so on.

His last week was spent with IT. Joshua made cables to connect the Internet through the NNSO buildings, learned about securely destroying old hardware, created an inventory and helped run cables.

"I learned things that I never thought I would or would need to know," he stated.



A STEP participant files civil papers.

5 young adults spent 10 weeks at the NNSO by participating in the city's Summer Training and Enrichment Program (STEP). It's designed to increase positive outcomes for young people between the ages of 16 and 24.

18-year-old Michael Golden says he enjoyed his time in Courts and Civil Enforcement and working with our Community Resource Officer. He saw what it takes behind the scenes to keep the Sheriff's Office running.

"There's a lot of administrative work, lots of papers, and I was happy to help with that," he said.



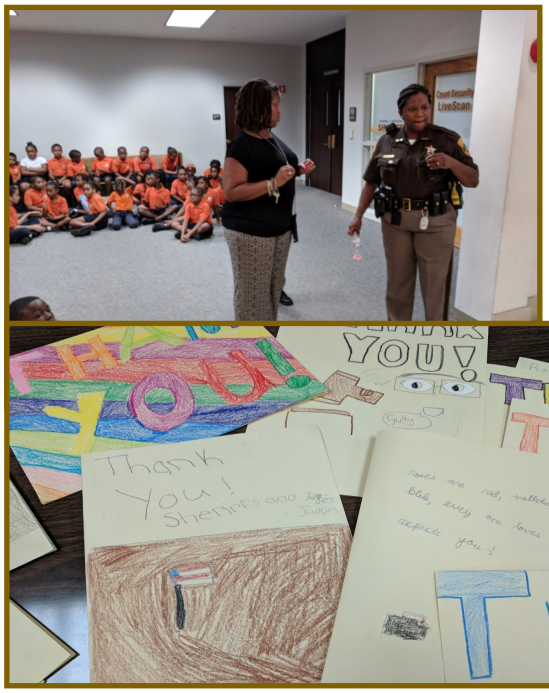


STEP participants at work

As for his future? Golden said can see himself working here. "It was an enjoyable experience. And even if I can't get a job at the NNSO, I know I can use the organizational skills I've gained in other jobs."

SERVICES BUREAU—COURTS

Part of the Sheriff's Office mission is providing for safe and secure court operations and the timely service of civil and criminal warrants. That's done through our Services Bureau.

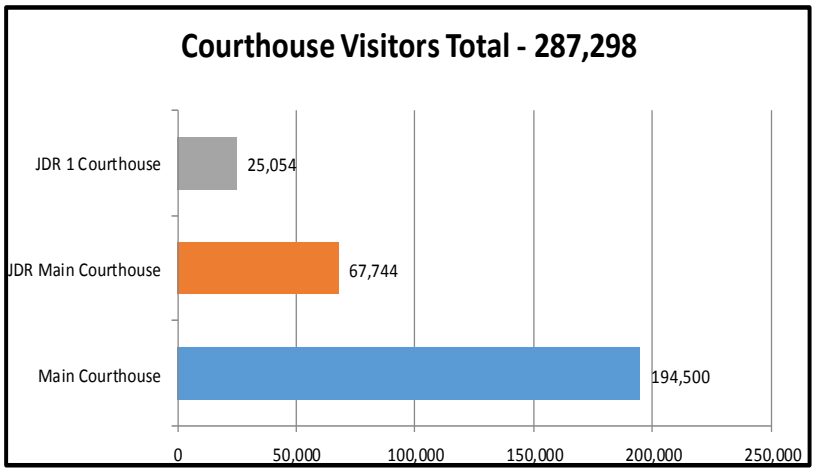


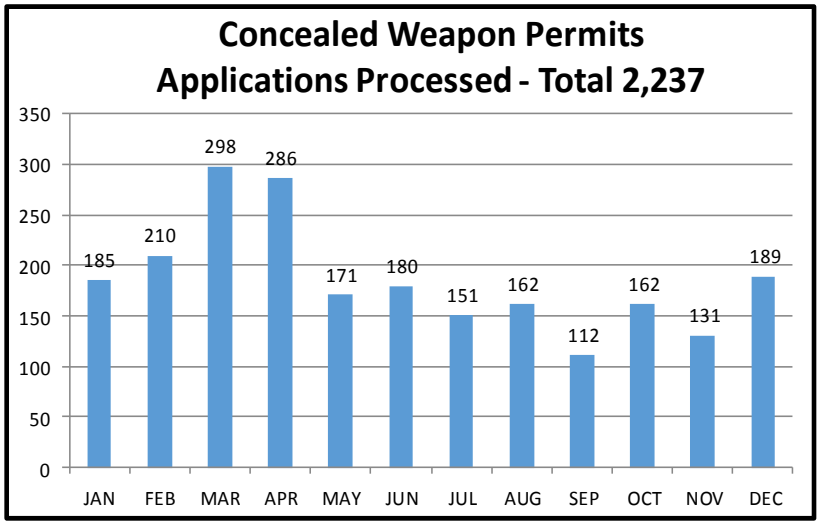
School children of all ages get lessons from our deputies on the court system. Youngsters who attend An Achievable Dream Academy spent two days with us, including getting lunch during court breaks.

We enjoyed reading their thank you notes.

We were glad to help students of An Achievable Dream Academy learn about the court system.

Youth involved in STEP learned all aspects of Courts — from helping with the screening process at the court entrance to helping input concealed weapons permits paperwork to our computer databases.

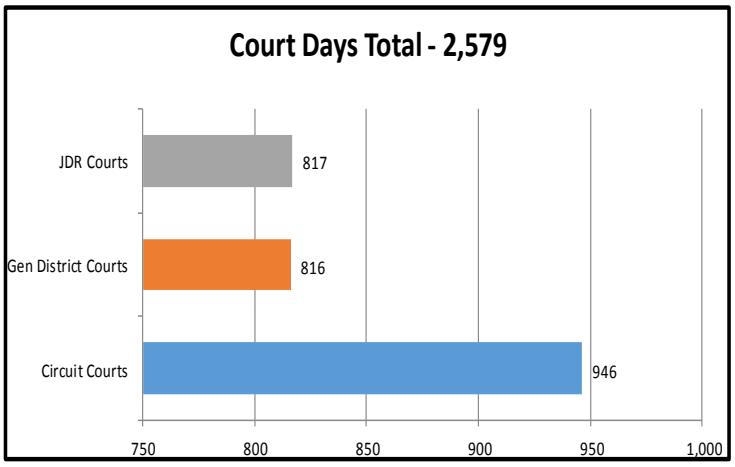






STEP participants work with our deputies at the screening area to the main courthouse.

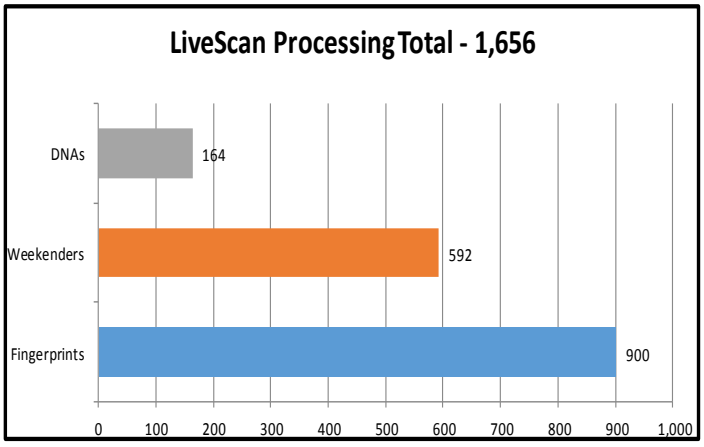
SERVICES BUREAU—COURTS



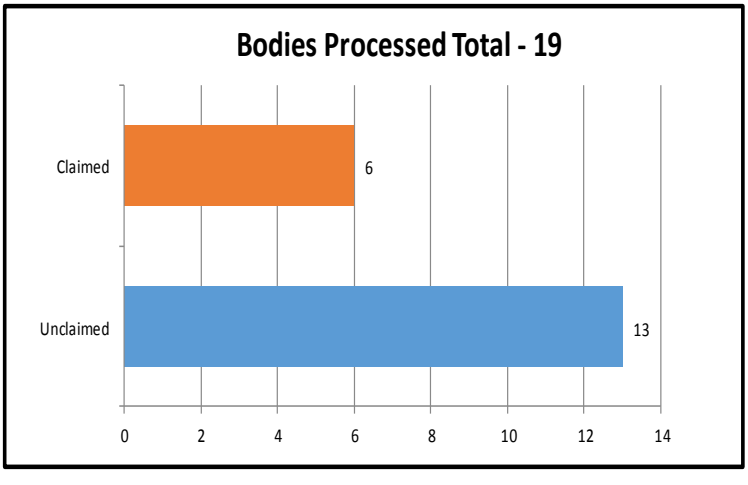


When the courts are in session, our deputies are on duty to ensure there is order in the court. They are responsible for the safety and security of judges, workers and the public.





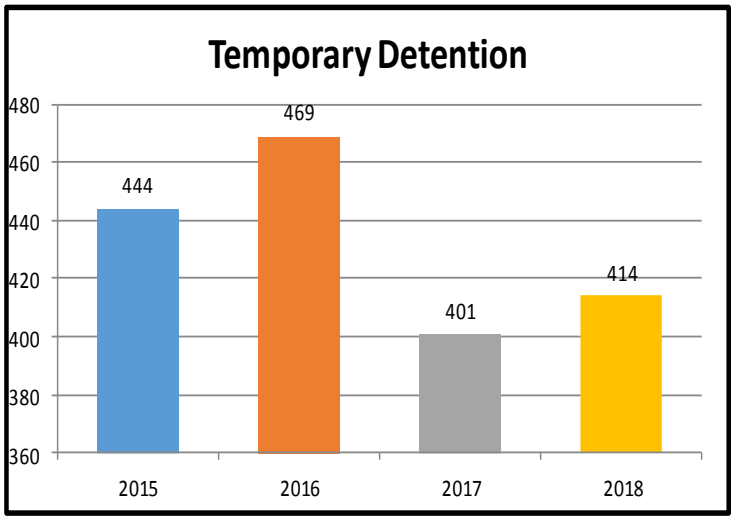
LiveScan is a digital scanning program for fingerprinting. It replaces the traditional method requiring us to ink a person's fingers. Fingerprints get scanned into the computer system so we can verify a person's identity.



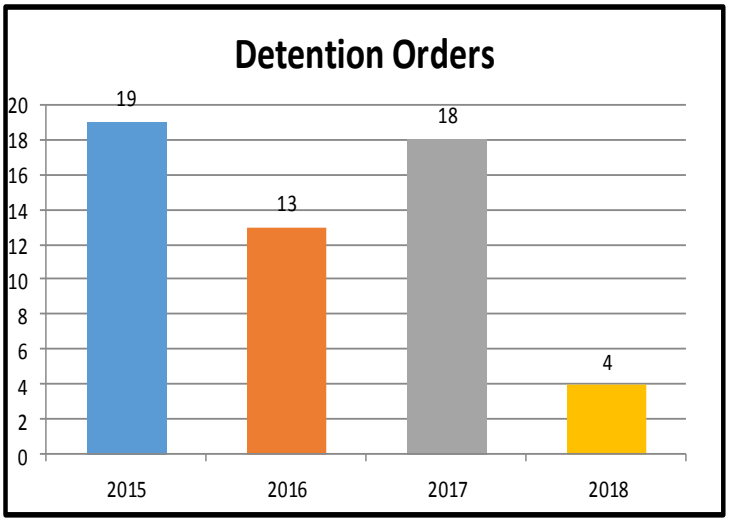
The Newport News Sheriff's Office handles unclaimed bodies. State law requires us to try to locate next of kin who may want to take responsibility for the person's remains.

If no one is found to do so, we work with funeral homes for the final disposition.

SERVICES BUREAU—TRANSPORTATION

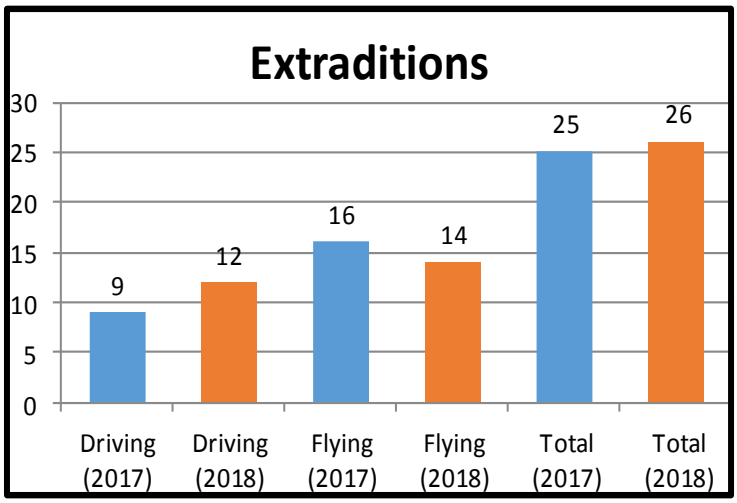


A temporary detention order (TDO) comes from the magistrate.
With it, we take someone with mental issues from a hospital or home to a specified facility anywhere in Virginia for treatment.

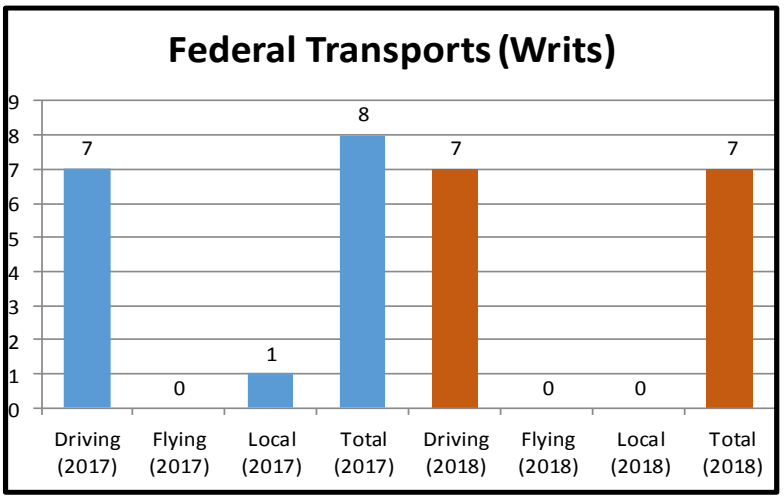


A detention order is given after a TDO. It is issued when it's determined a person who has been medically evaluated needs continued hospitalization or treatment at another facility.

We provide transportation to that facility anywhere in Virginia.



Our deputies go on the road or on a plane to bring back people from other states who are wanted on criminal charges in Newport News.



We also handle cases in which federal inmates need to be transferred to face charges in Newport News. Our deputies pick up prisoners from both in-state and out-of-state prisons and jails after a writ is issued by the Office of the Commonwealth's Attorney.

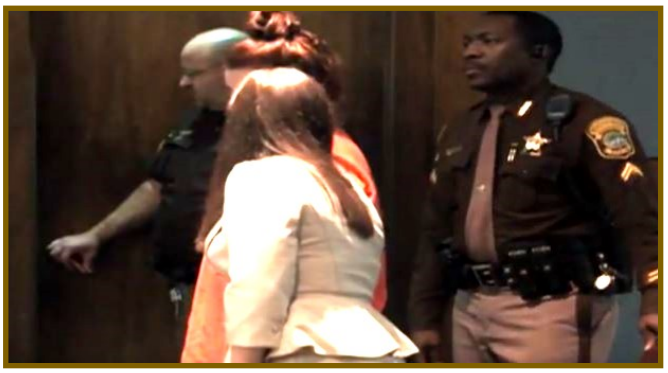
SERVICES BUREAU



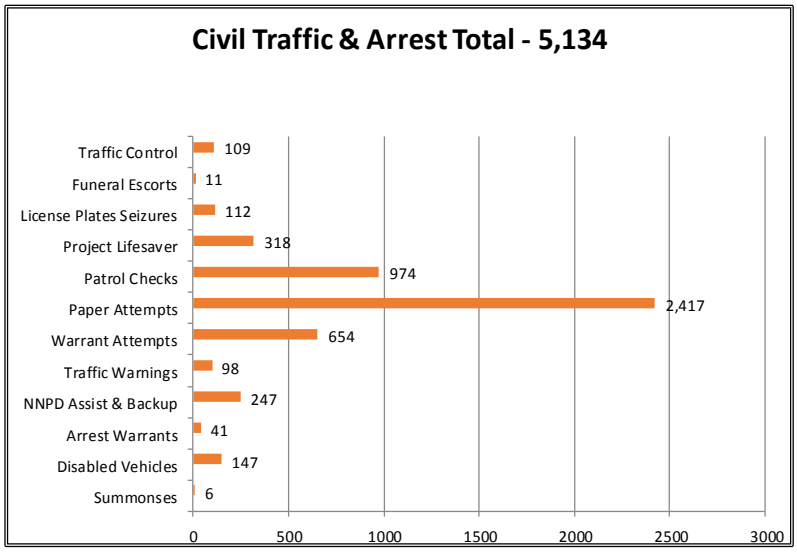


Deputies handle traffic control at the simulated crash for the Every 15 Minutes program.

High school students participating in the Every 15 Minutes anti-drinking and driving program saw the legal system in action from beginning to end. Deputies handled traffic and crowd control at the "crash scene" just like they would at any incident.



NNSO personnel bring the suspected "drunk driver" into the courtroom for the trial in the Every 15 Minutes program.



Our jail and court personnel oversaw each step the "drunk driver" faced—from being booked in the City Jail to the trial, making the process feel as real as possible.
It's worth the work if it helps young people make informed choices.

While the City Jail does not house young offenders, our Transportation deputies are responsible for the timely transport of approximately 15 juveniles a week to and from the juvenile detention center for court.

COURT TRANSPORTS

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Court Hearings	89	79	142	130	119	113	128	137	118	133	98	105	1,391
Mental Hospitals	8	8	13	6	8	8	7	5	8	2	6	6	85
Mental Evals.	0	0	0	0	0	0	0	0	0	0	0	0	0
Juvenile Transp.	0	2	5	5	1	2	0	1	0	5	0	0	21

SERVICES BUREAU-CIVIL ENFORCEMENT

Many people find themselves in financial difficulty. They may face eviction if they don't pay the rent and fall behind. Some of them have children; all of them have to find a new place to call home.

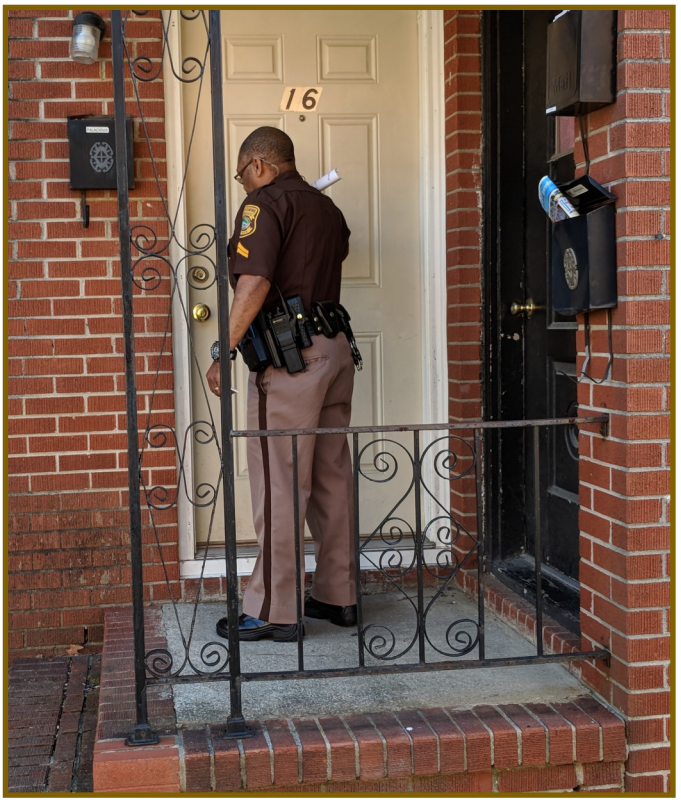
A Princeton University study released in 2018 stated Newport News has the fourth highest rate of evictions in the country. Evictions come through general district courts, which handle misdemeanors and all lawsuits for $4,500 or less.

It's the duty of the Sheriff's Office, as servers of court papers, to notify tenants of a pending eviction action taken by a landlord.

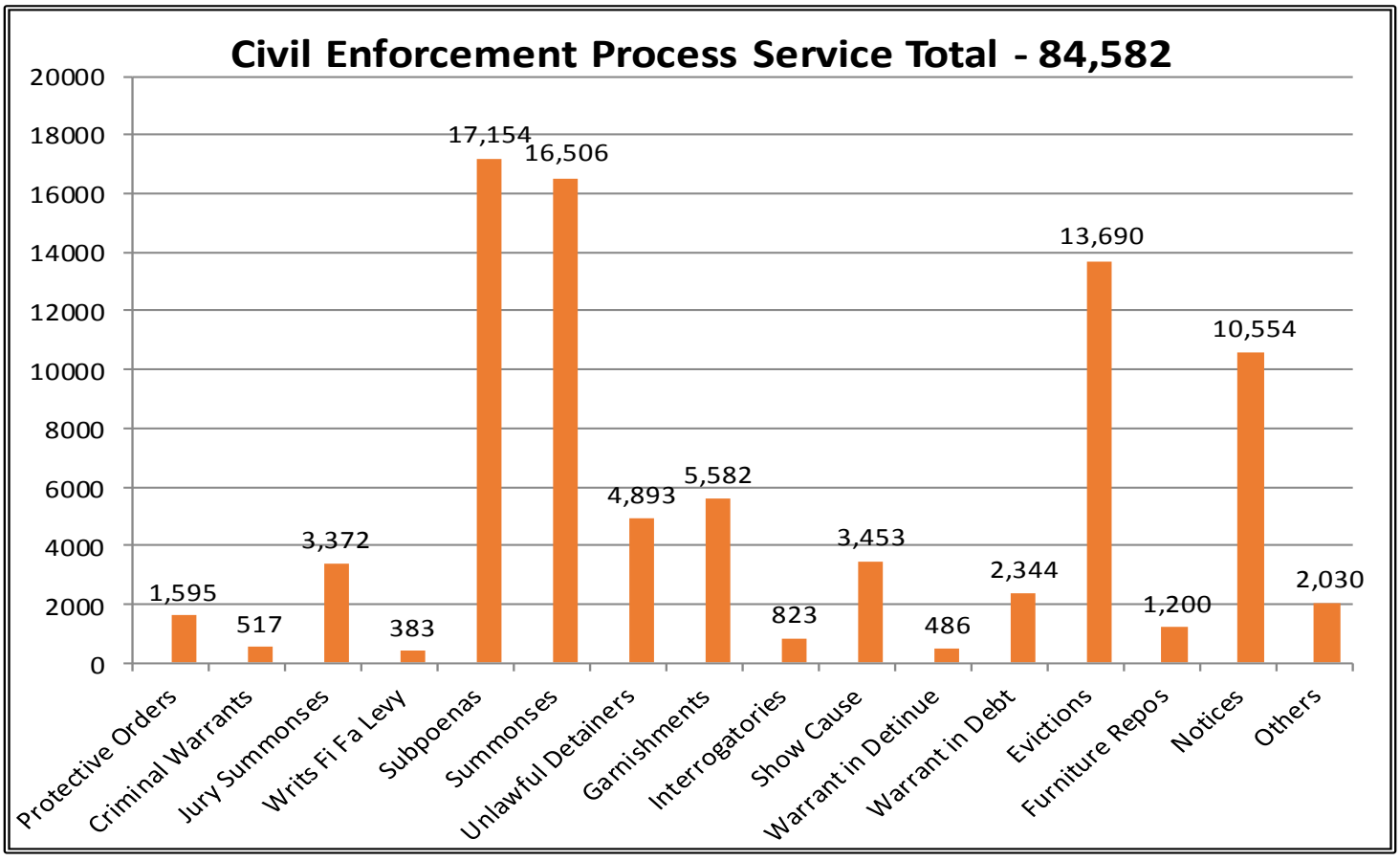
In 2018, our Civil deputies handled more than 13,000 eviction papers.

In many cases, landlords and tenants are able to resolve issues so people can stay in their homes.

For those who can't reach agreement, our deputies arrive and often find that the renters have already vacated the property.



With paper in hand, Cpl. Robertson knocks at the door and waits to see if anyone is still in the home.



COMMUNITY OUTREACH AND PROGRAMS

Our Re-entry team works with select inmates to help them learn skills that they can use when they return to the community with the goal of not returning to jail.

Some of those classes are designed to help create connections between fathers and their children. In all, 523 men completed self-improvement courses like 24/7 Dad, Fatherhood, Inside/Out Dad and Anger Management.



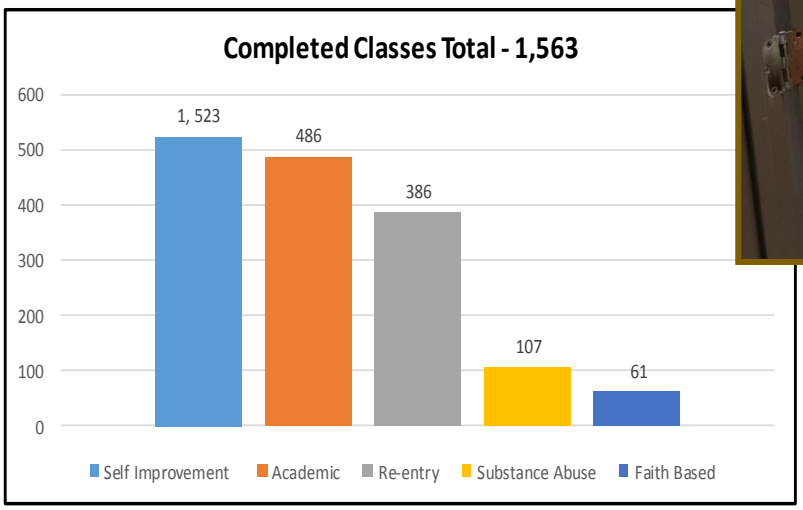
Gabe Morgan Jr., a re-entry programs specialist, teaches a class for inmates.

Self Improvement Courses	Total Completed
24:7 Dad	22
Anger Management	22
Each One Teach One	17
Family Reunification	7
Fatherhood	33
Financial Management	49
HIV	320
InsideOut Dad	9
Life Skills	31
MRT	13
Total	523

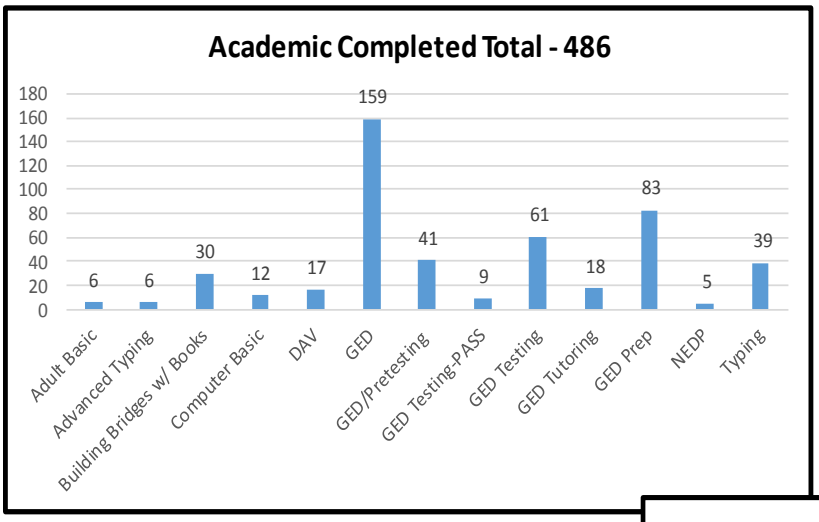
Inmates also have opportunities to get their GEDs, learn real-world skills like computer use, typing and to get help to overcome their addictions and find fulfillment in religious studies.

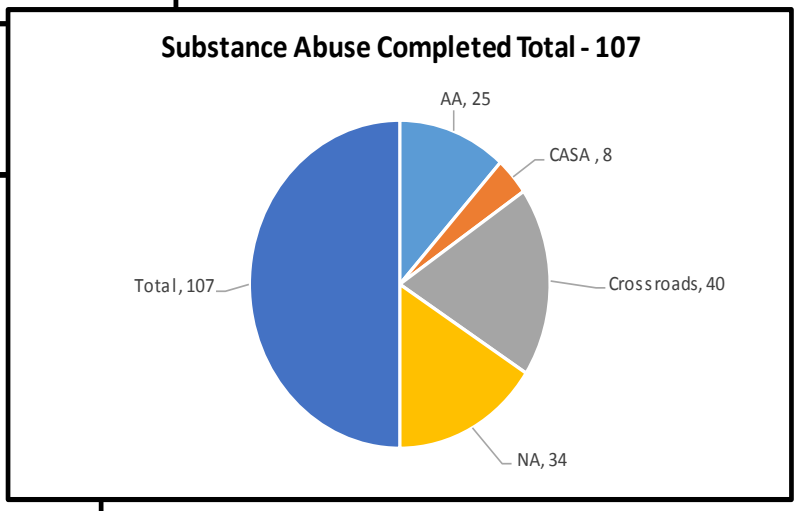


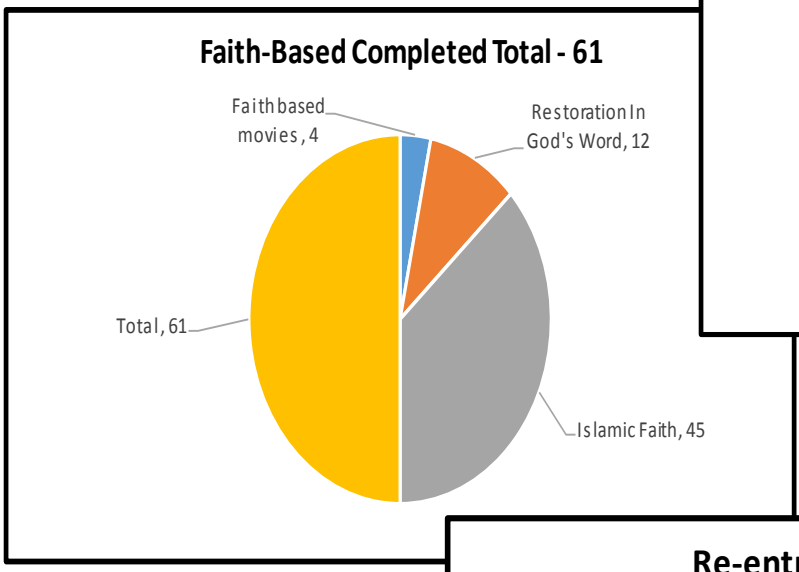
Cpl. Johnson's class for inmates is in session.

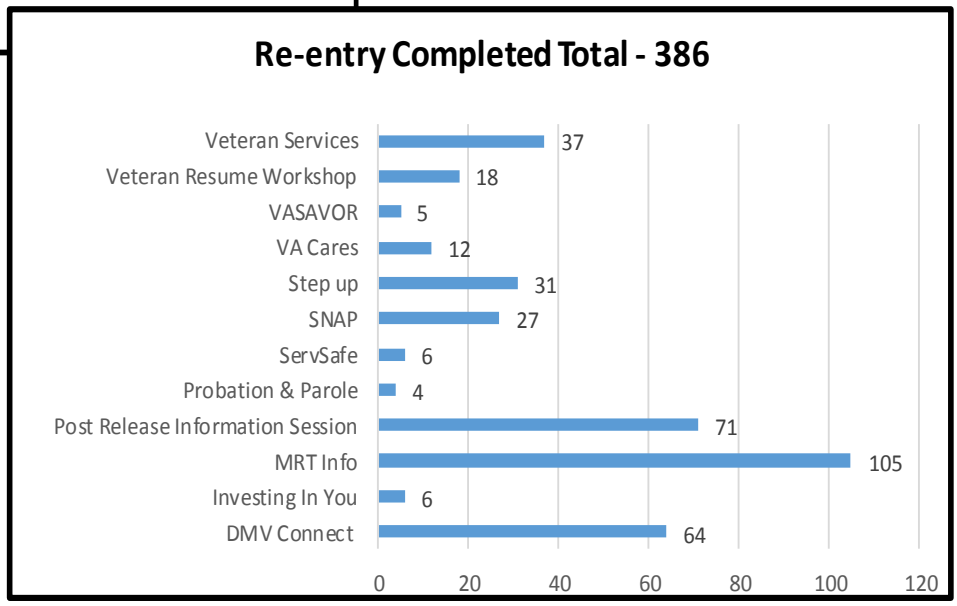


COMMUNITY OUTREACH AND PROGRAMS



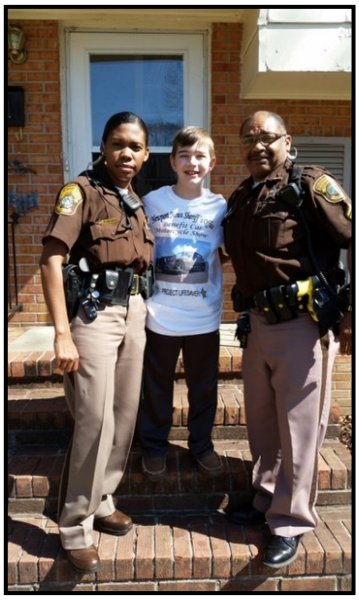






COMMUNITY RELATIONS OFFICE-PROJECT LIFESAVER

According to the National Autism Association, nearly half of children with autism engage in wandering behavior either to get to something of interest or get away from something bothersome. Sadly, that behavior can have tragic consequences.



Lucky with Cpl. Brown and Cpl. Robertson

The Newport News Sheriff's Office is committed to helping protect these children with its Project Lifesaver tracking program. Nearly half of our clients are young people.

We have a 100% success rate finding and returning clients safely home, most of the time within 30 minutes.

When a Project Lifesaver client wanders away from home, the caregiver calls us. Community Relations Officer and program coordinator Lt. Patrick-Gross is notified and our trained Civil Enforcement deputies and search-and-rescue K-9 are mobilized. They use the latest technology to track the signal from the client's bracelet or anklet.



At the same time, our bloodhound Cooper uses his keen sense of smell to follow the person's scent.

In 2018, we responded to nearly a dozen calls to locate Project Lifesaver clients. Lt. Patrick-Gross made the required monthly battery changes (hundreds a year) to help keep every client safe.



Sheriff Morgan believes this life-saving technology should be available to all city residents who qualify, so he covers all costs. To help keep the program free, Lt. Patrick-Gross created and spearheads two fundraisers each year. The car & motorcycle show and an escorted motorcycle ride raise thousands of dollars from entry fees, generous cash donations and the auctioning of donated items. There's even a Project Lifesaver award given to a young client's favorite vehicle at the car and bike show.





COMMUNITY RELATIONS OFFICE-CONNECTING WITH KIDS

When someone asks to have a deputy participate in a community or school event, our Community Relations Office works to make it happen.





We get dozens of requests each year to bring a car for kids to see, to have a deputy talk about his or her job and to have a K-9 team come out so kids can learn about how the dog and handler keep their community safe.

These are great ways to build relationships and trust between children and our men and women in uniform that can last into adulthood.

Connections happen when deputies and civilians in the Newport News Sheriff's Office take time to read to school children, attend school career fairs for K-12 students and partner with programs like Every 15 Minutes.



As the grim reaper watches over an accident scene, high school teens get a graphic reminder about the dangers and consequences of drinking and driving and distracted driving. Even if they're not behind the wheel, they may be the passenger who gets hurt or killed.

Deputies handle crowd and traffic control to make our role in this mock accident scenario as real as possible.



We devote many hours to taking part in community events. Deputies hand out candy on Halloween at locations throughout the city. They meet families at city-sponsored weekend events and give sheriff's badge stickers, candy and coloring books, and information on NNSO programs.



Children who might initially be wary of someone in uniform quickly realize we're just like them.

It's community policing in action.

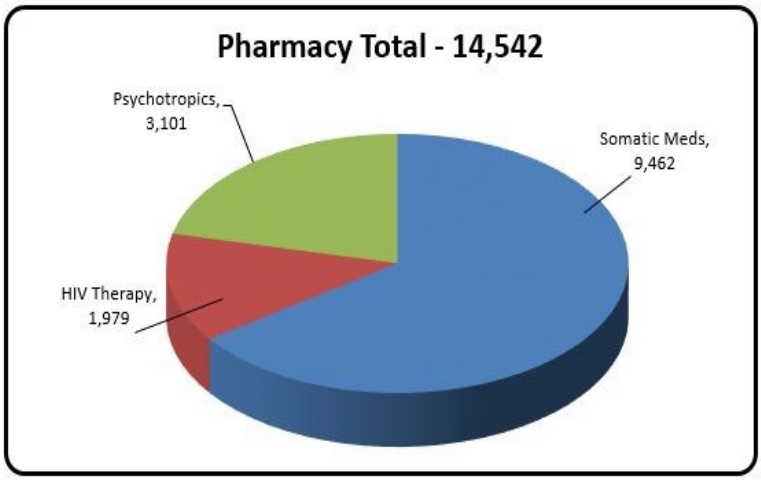
MEDICAL ACCREDITATION



The Newport News City Jail in 2018 earned re-accreditation from the National Commission on Correctional Health Care, an independent organization that rates jails on the standard of health care provided to inmates in a correctional setting.

The facility received a 100 percent compliance rating following an on-site inspection by an NCCHC team in August 2018.

Medical personnel demonstrated they meet rigorous standards for safety, personnel and training, health care services and support, patient care and treatment, health promotion, special needs and services, health records and legal issues.



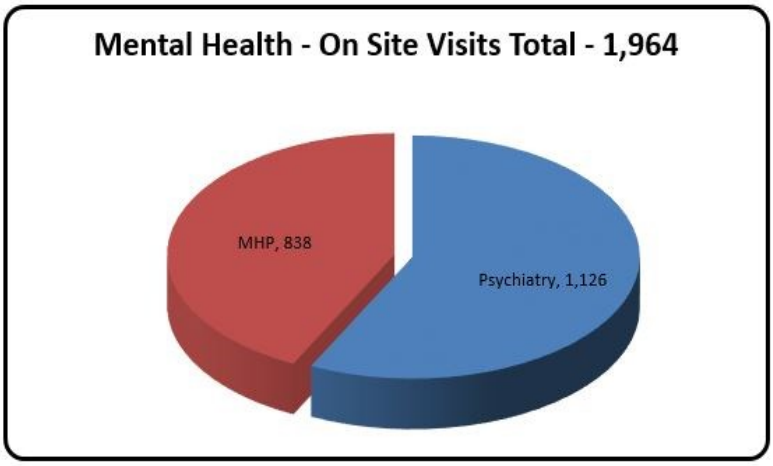
Applying for NCCHC accreditation is voluntary.

Accreditation means inmates have access to a nationally-accredited health care program when they need medical care or medication.

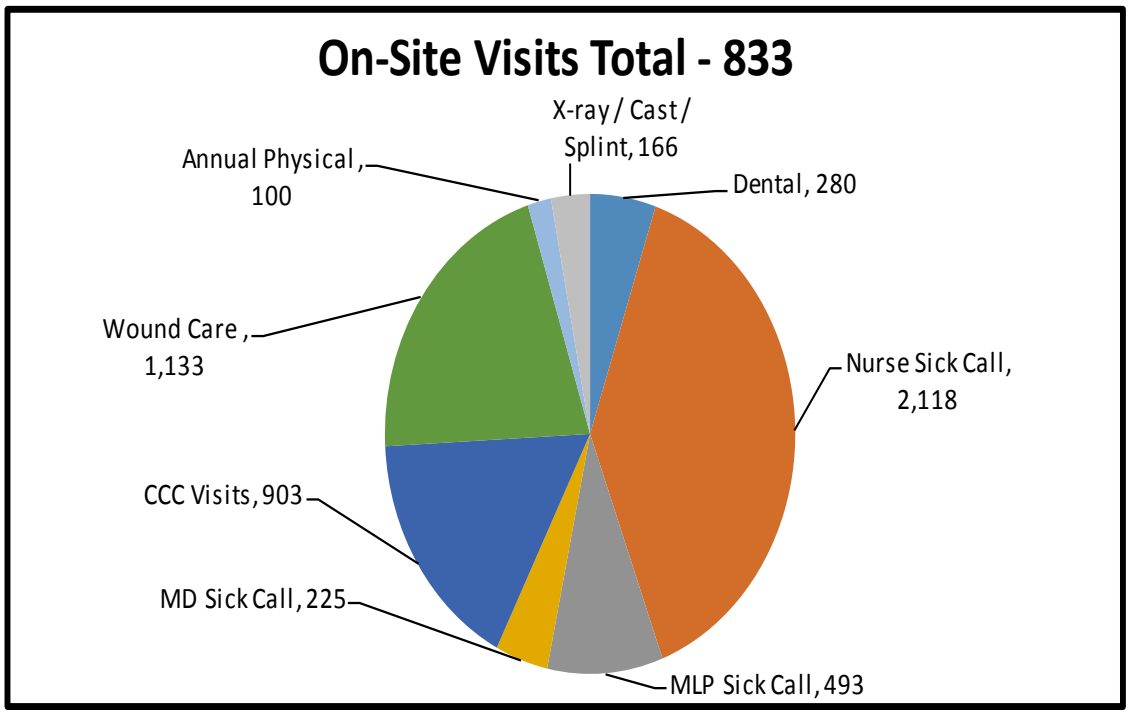
“This accreditation is a testament to the work being done every day by the nurses, mental health professionals and deputies,” |said Sheriff Morgan.

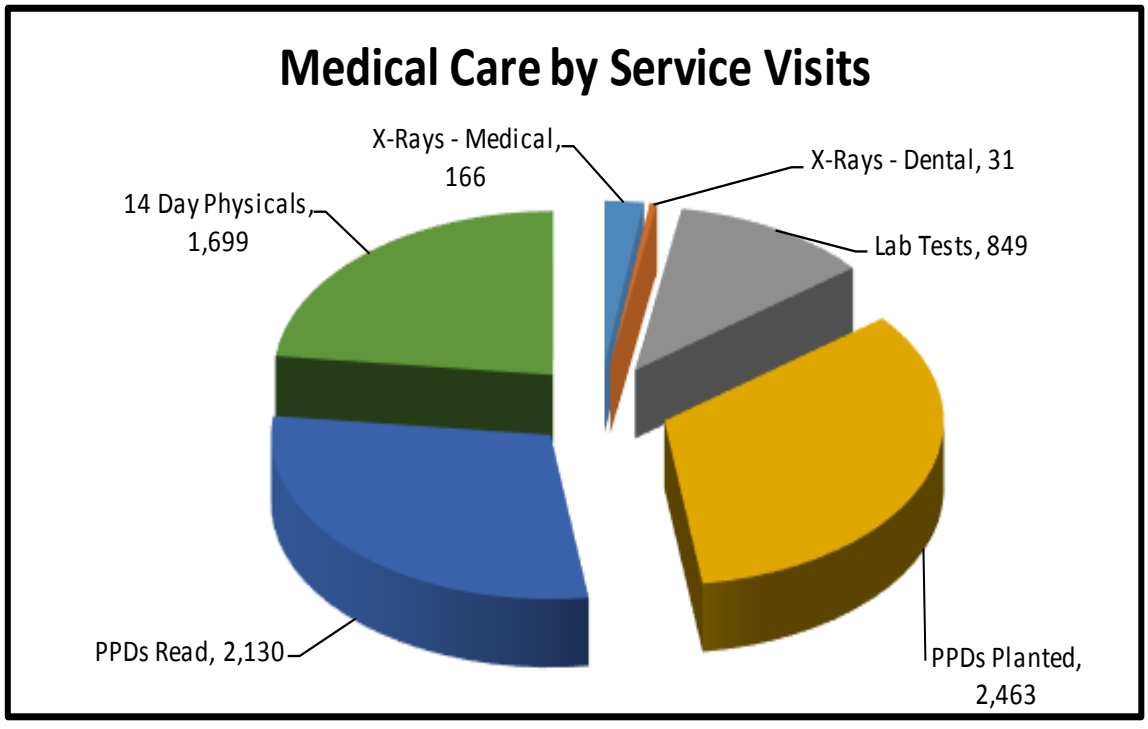
“They understand their obligation to provide inmates with appropriate and effective care.”

Taxpayers can be assured of our dedication to serve with excellence and efficiency now and into the future.



CONTRACTOR SERVICES—MEDICAL



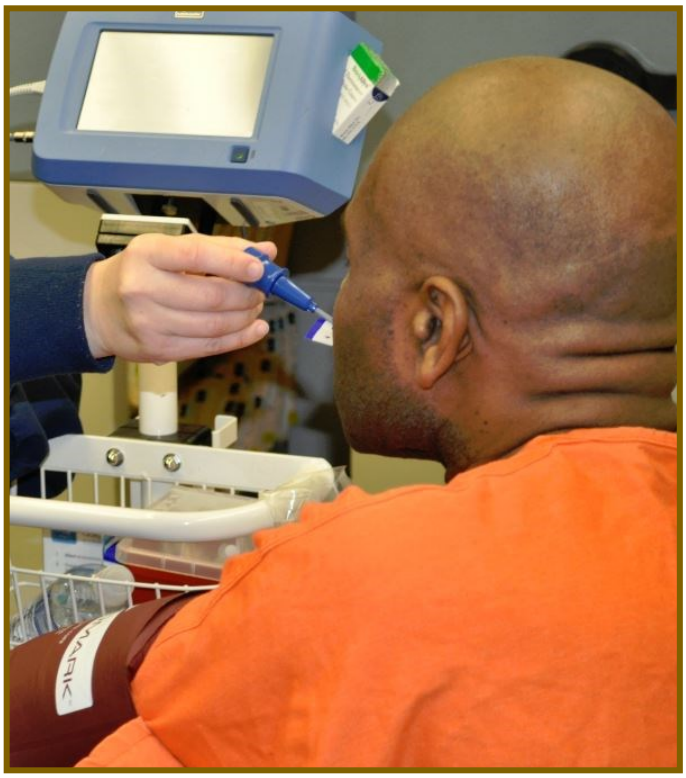


CONTRACTOR SERVICES—MEDICAL

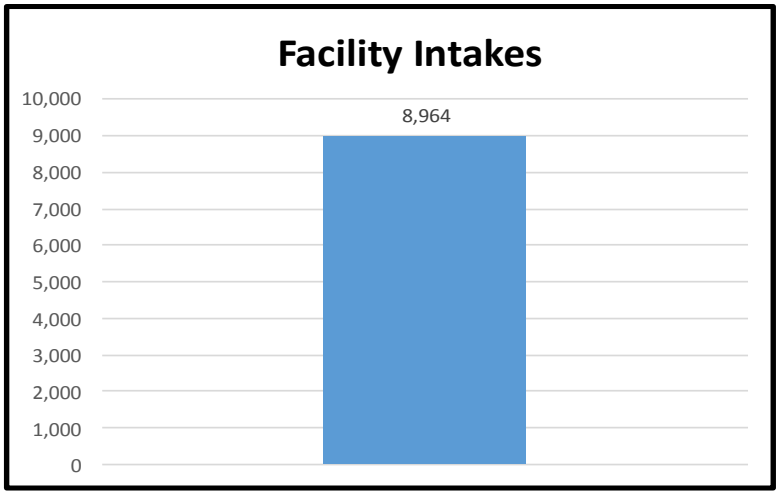
The contracted medical staff cares for the health of each inmate.

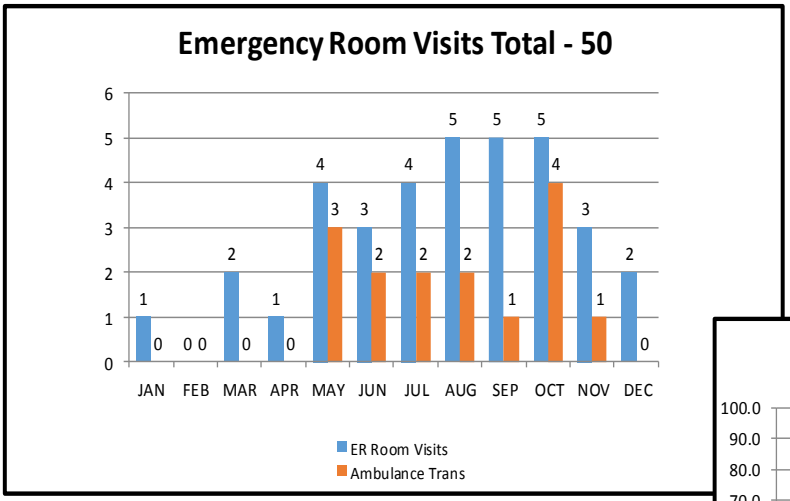
Every incarcerated person gets a check-up upon entry into the City Jail. In 2018, the nurses evaluated nearly 9,000 people.

During their stay, the staff does evaluations, both physical and mental, and responds to treat the inmates when they become ill.



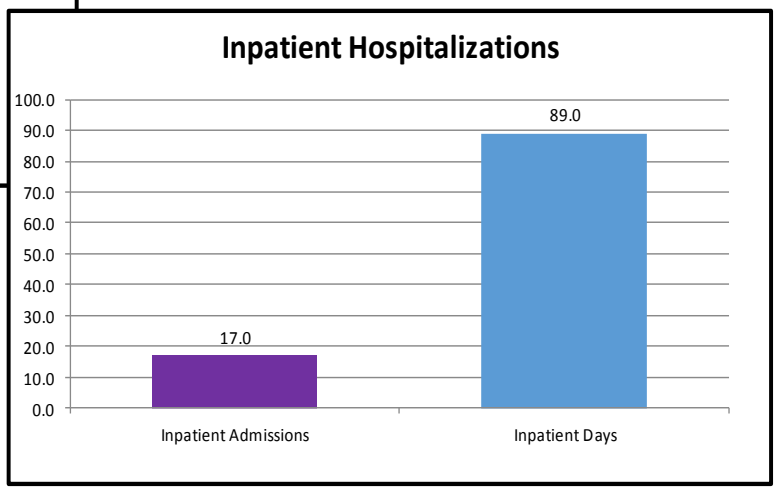
A nurse takes an inmate's temperature.



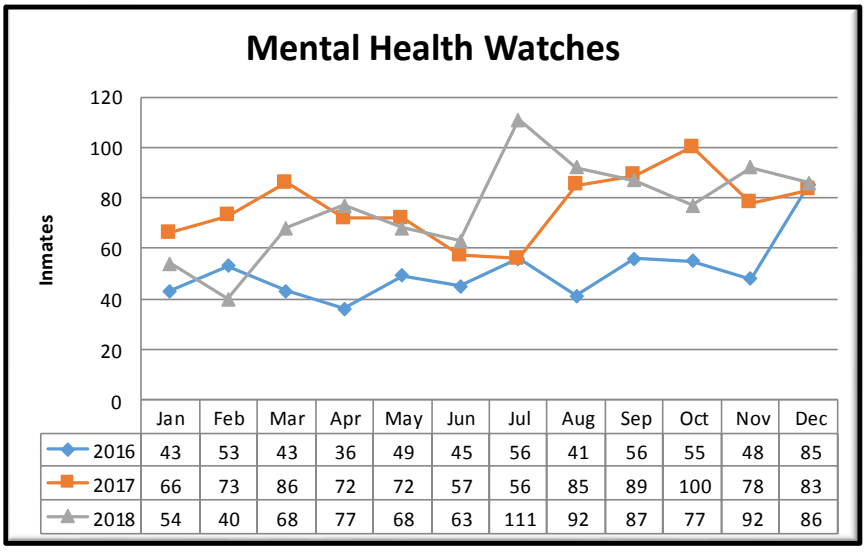


The staff can treat inmates on location or can decide whether the person needs more extensive treatment at the emergency room.

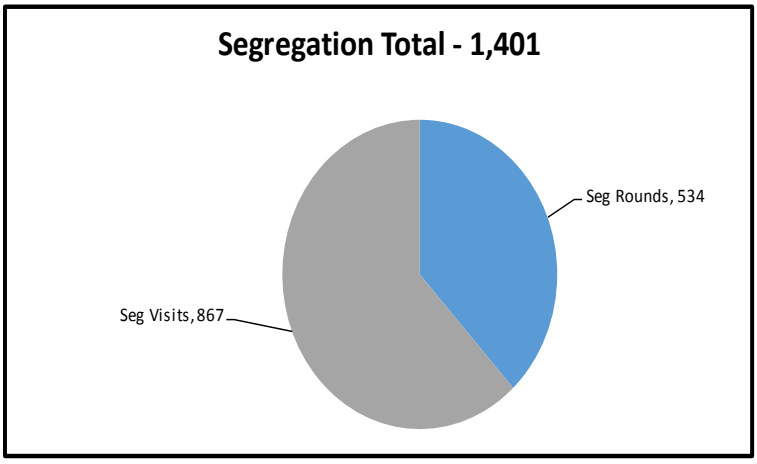
Sometimes, that leads to the inmate being admitted for the duration of the illness.

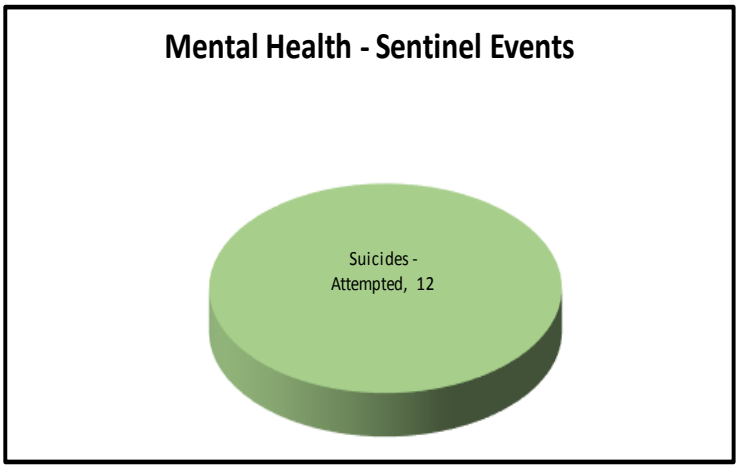


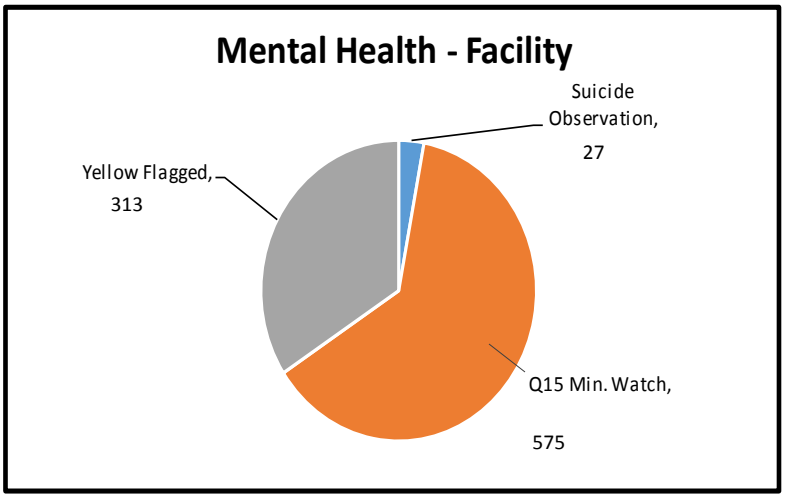
CONTRACTOR SERVICES—MEDICAL



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2016	43	53	43	36	49	45	56	41	56	55	48	85
2017	66	73	86	72	72	57	56	85	89	100	78	83
2018	54	40	68	77	68	63	111	92	87	77	92	86







CONTRACTOR SERVICES—FOOD

It's a big job to prepare 450-550 meals a day. Food service contractor CBM Managed Services provides breakfast, lunch and dinner for inmates in the Newport News City Jail and Annex.

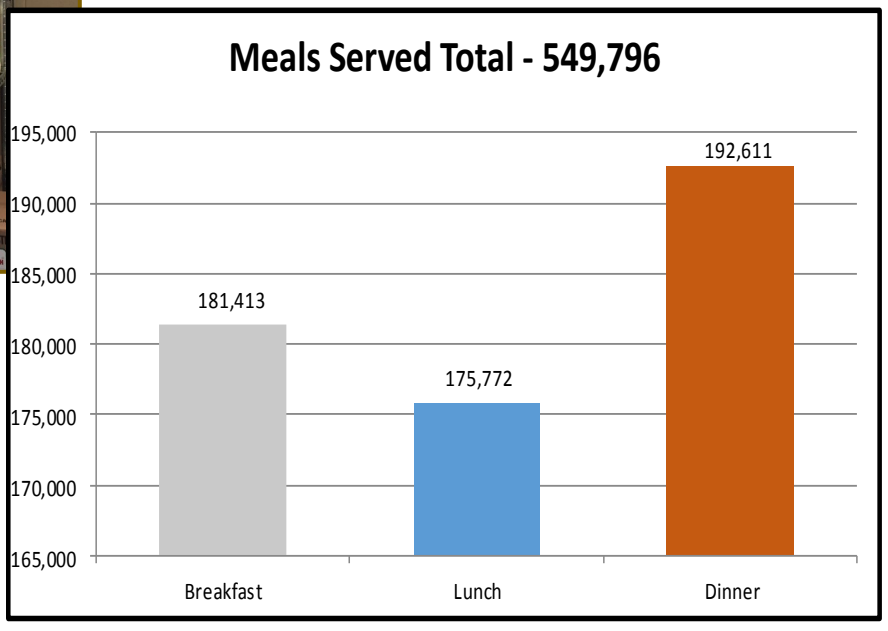
The on-site food service director makes sure that the food ordered from suppliers has arrived, that the meals meet dietary guidelines - many inmates require special meals for health reasons – that the meals are cooked correctly and served on time and that the trays are returned to the kitchen for cleanup.











NNCJ RECEIVES VADOC CERTIFICATION

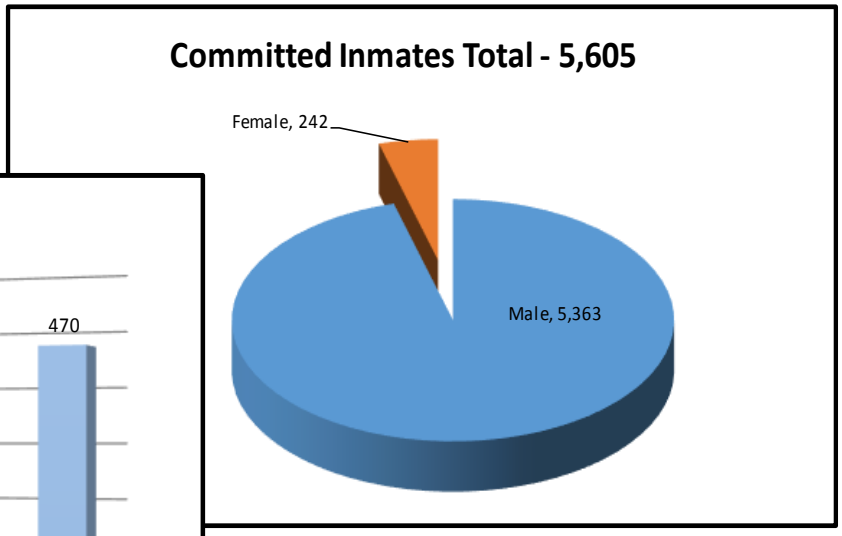
Thousands of people each year find themselves behind bars in the Newport News City Jail and Annex.

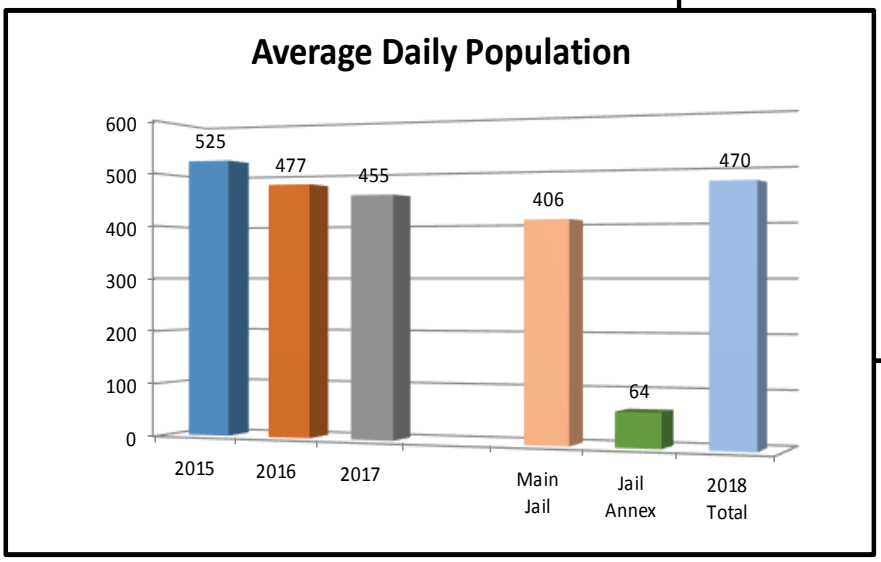
It's our job to ensure that, while they are in custody here, they have a safe environment that is free of harassment, abuse, victimization and violence.

We also know the citizens expect that our facilities meet state standards for inmate care, housing and so on.



Lock-up in the City Jail



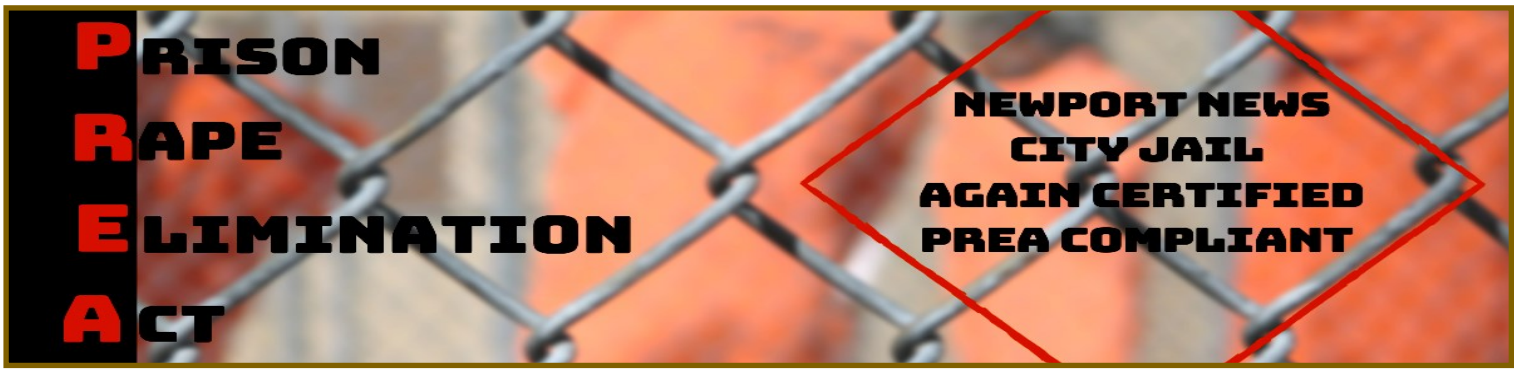


In 2018, the VA Department of Corrections' Certification section conducted its triennial audit of our facilities.

We are proud to again have received the DOC's "unconditional certification based upon an excellent performance level of 100% compliance."

NNCJ CERTIFIED PREA COMPLIANT

Another important certification we received was on our adherence to the standards of the Prison Rape Elimination Act (PREA).



Following a three-day on-site visit, the auditor found:

⇒ the facility staff was friendly, receptive and knowledgeable about PREA policies.

⇒ that facility operations appeared well managed.

⇒ all staff interactions appeared professional.

⇒ inmates interviewed were friendly, felt safe in the facility and could articulate the facility's policies in prevention, detection and response to sexual abuse and sexual harassment.

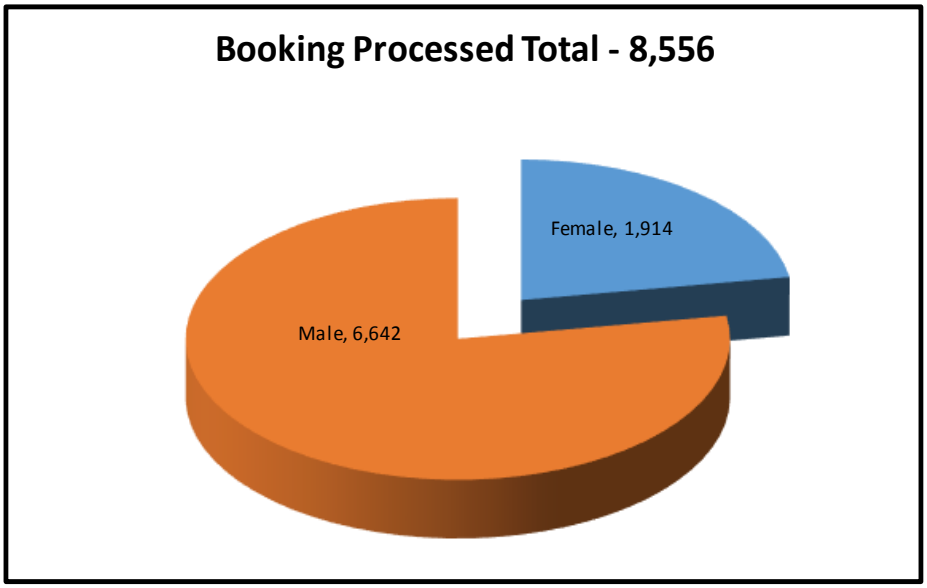


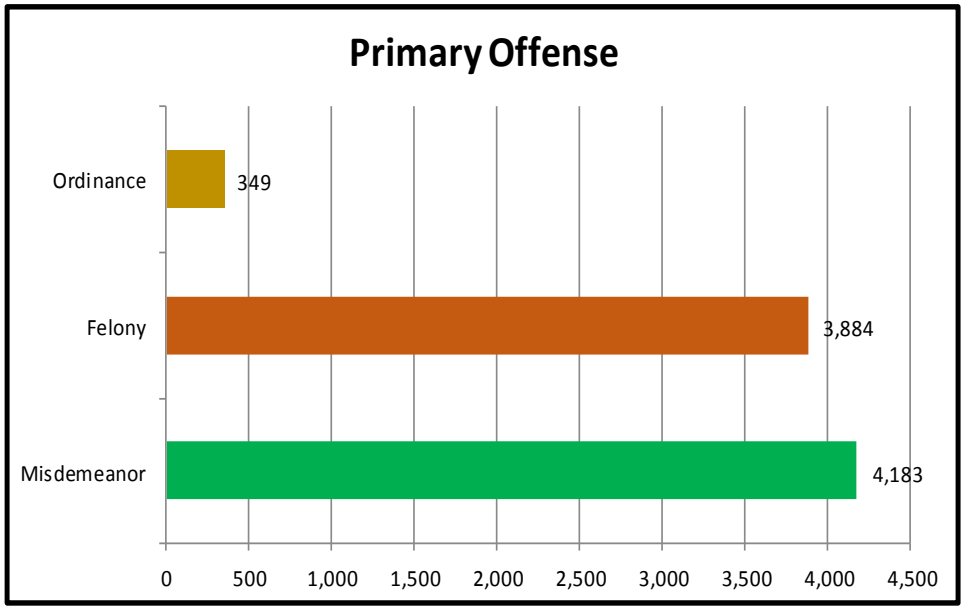
A deputy searches an inmate in the City Jail.

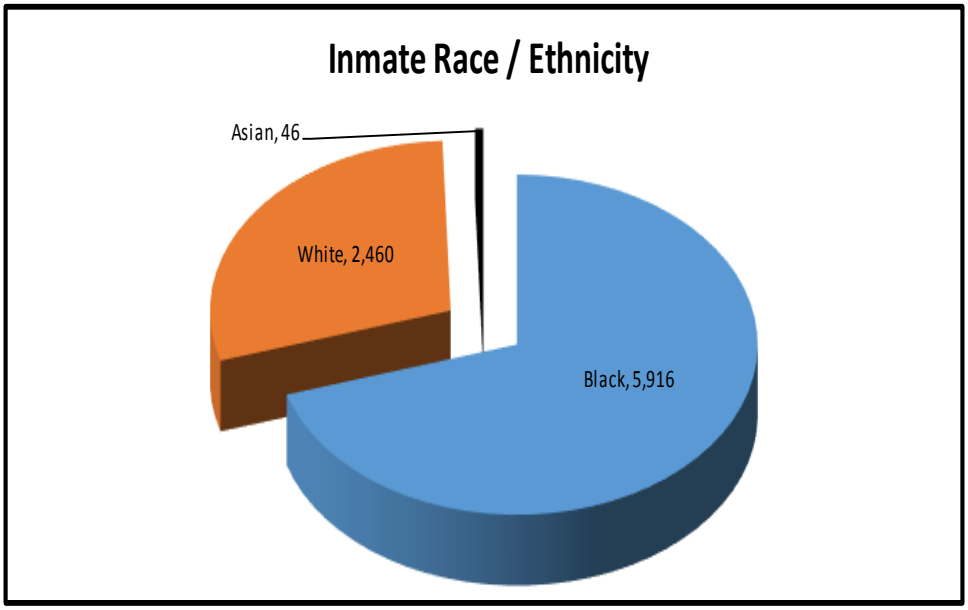
For 2018, no inmate made a PREA report.

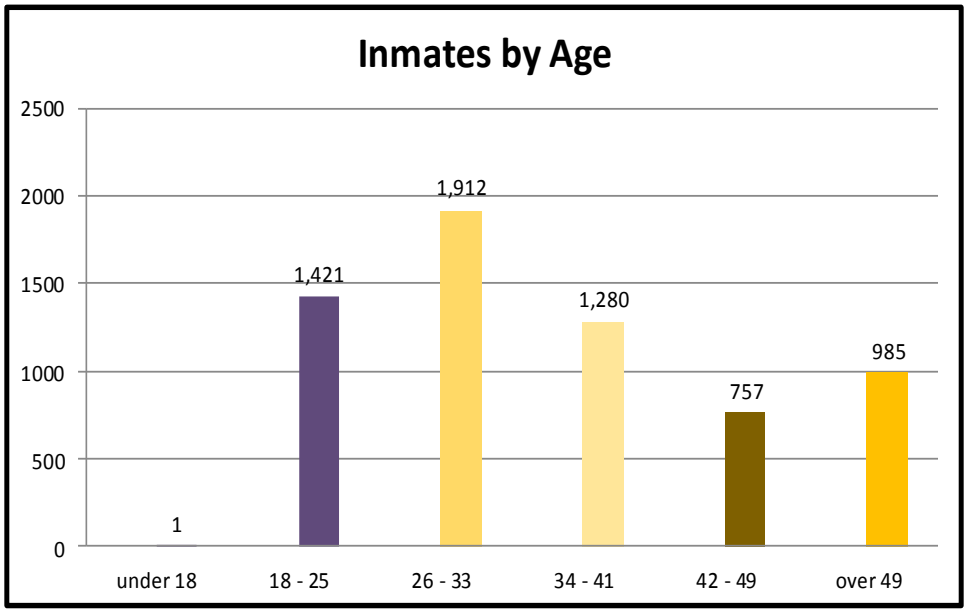
That is a testament to the professionalism of our staff in the City Jail and Annex who are charged with ensuring they have a safe environment.

We vow to continue working to create an atmosphere in which staff and incarcerated persons are protected and secure.




Primary Offense
Ordinance
349
Felony
3,884
Misdemeanor
4,183
0
500
1,000
1,500
2,000
2,500
3,000
3,500
4,000
4,500


Inmate Race / Ethnicity
Asian, 46
White, 2,460
Black, 5,916


Inmates by Age
2500
2000
1500
1000
500
0
1
1,421
1,912
1,280
757
985
under 18
18 - 25
26 - 33
34 - 41
42 - 49
over 49

PROFESSIONAL STANDARDS BUREAU

Our Professional Standards Bureau is responsible for monitoring the work we do and ensuring we're doing it right. Personnel also are part of a multi-agency task force to get drugs off the streets and away from our young people!



Personnel in the classroom

The accreditation manager collects data, crunches the numbers and issues reports for use during certification assessments and for other reviews.

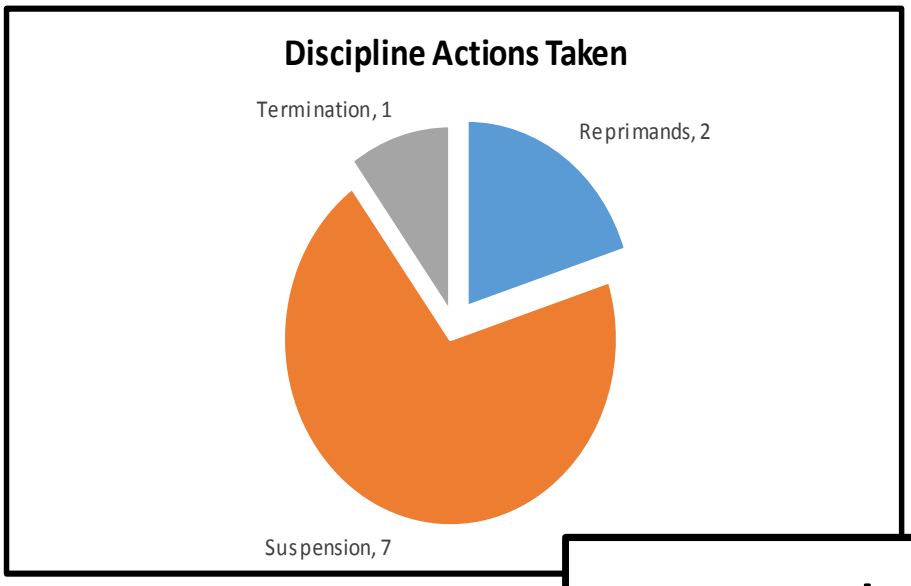
This bureau ensured the documents required by PREA and the Virginia Department of Corrections were accurate to help auditors easily determine that we were complying with the law and deserved recertification.

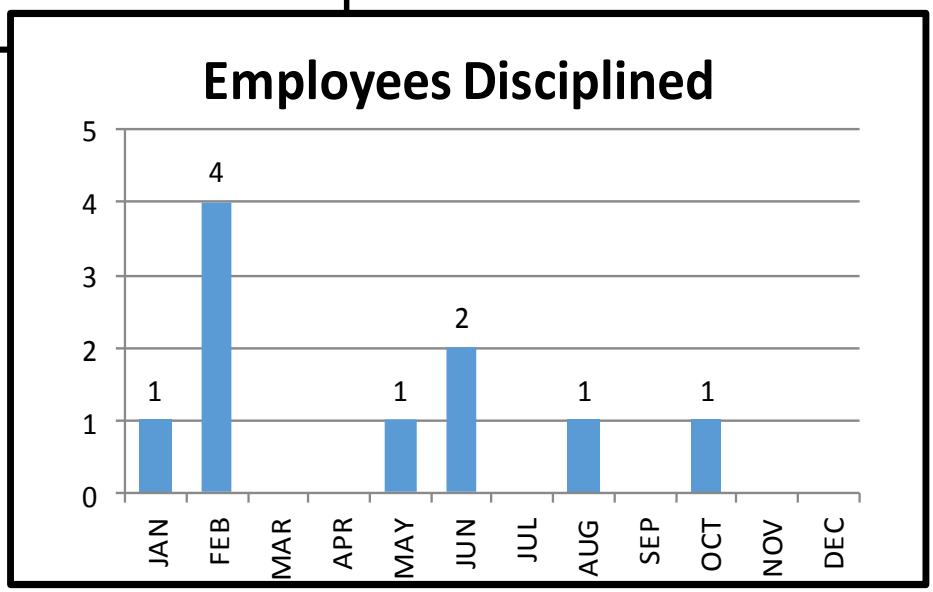
Professional Standards also schedules ongoing training for all personnel, sworn and civilian, to maintain proficiency in a variety of skills.

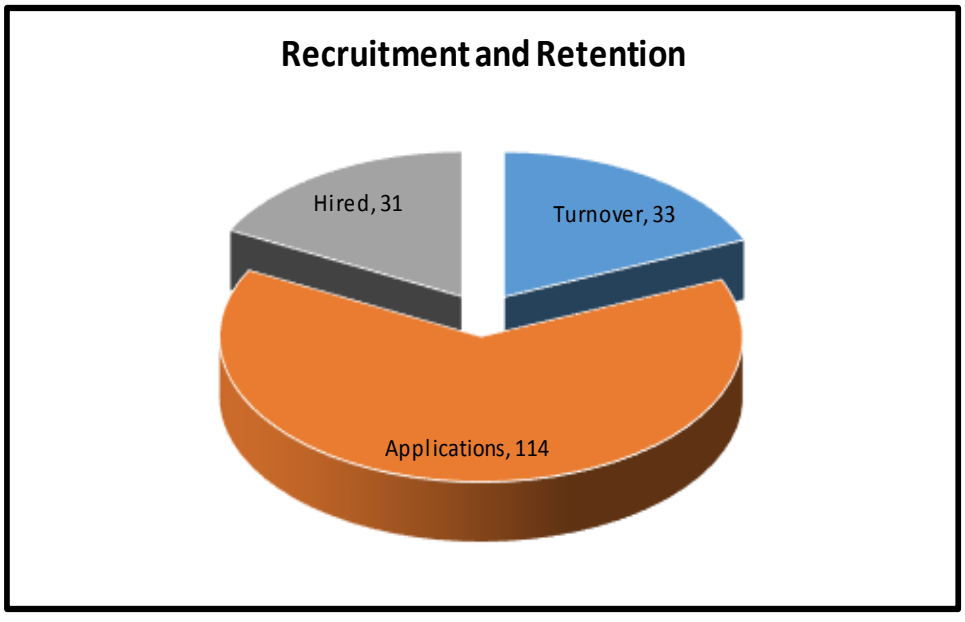
It also works with new deputies so that they know what to expect and how to deal with situations they might encounter in their daily schedule.

2018 PROFESSIONAL CAREER TRAINING

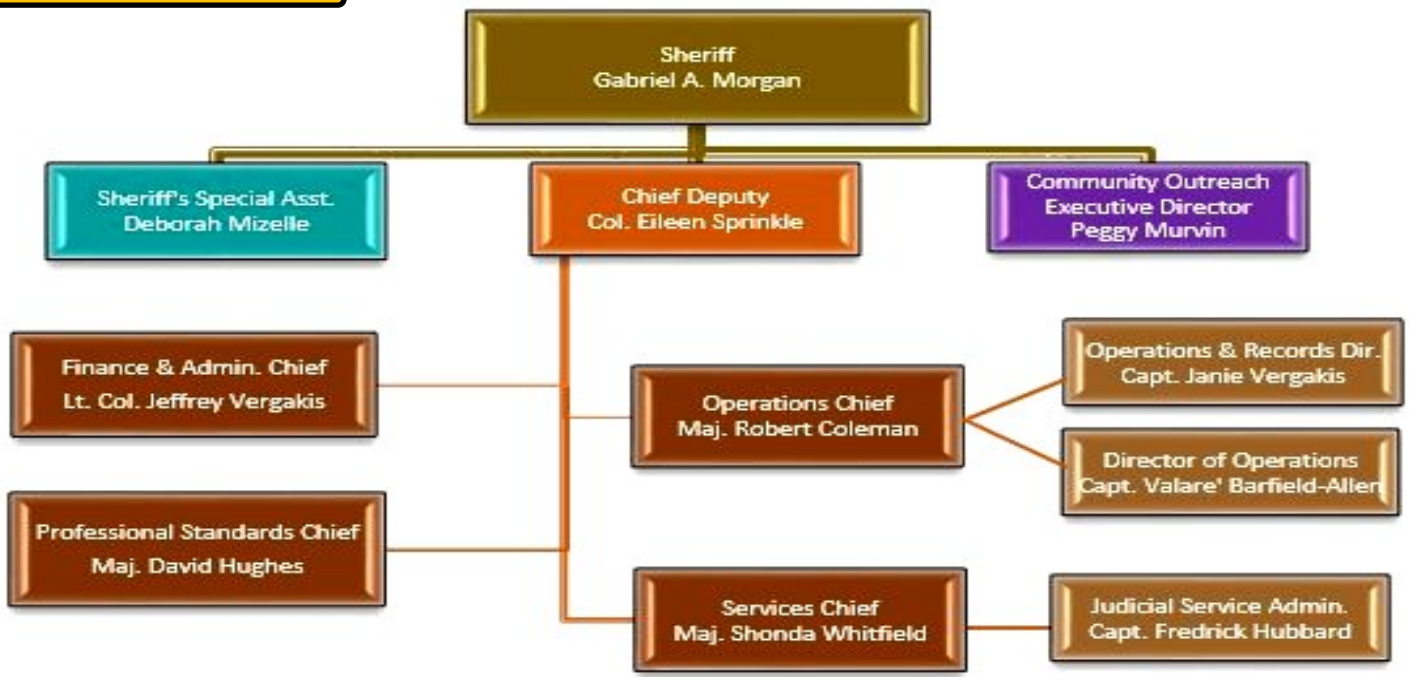
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
In-Service	0	0	0	0	0	18	11	27	33	32	36	0	157
Hours	0	0	0	0	0	548	322	723	610	852	782	0	3,837 hrs
Firearms Qualif.	0	0	0	0	0	0	0	0	0	95	65	0	160
Hours	0	0	0	0	0	0	0	0	0	380	260	0	640 hrs
Specialized Training In House	94	0	4	0	14	7	10	9	0	0	0	0	138
Hours	376	0	16	0	326	28	40	216	0	0	0	0	1,002 hrs.
Specialized Training Other	15	7	16	8	20	10	26	46	15	10	6	81	260
Hours	96	152	92	128	480	124	74	653	132	168	26	144	2,269 hrs.
Academy	0	2	0	12	0	0	0	16	0	0	1	0	31
Hours	0	1,416	0	6,240	0	0	0	8,320	0	0	708	4,680	21,364 hrs.
											Total Personnel:		746
											Total Hours:		29,112 hrs.


Discipline Actions Taken
Termination, 1
Reprimands, 2
Suspension, 7

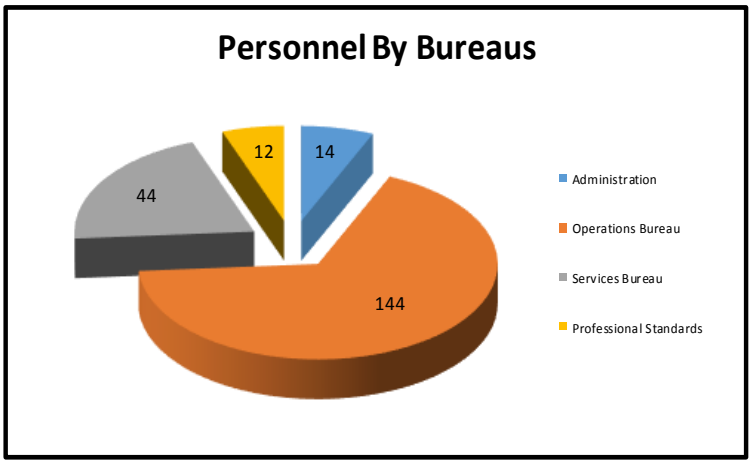

Employees Disciplined
5
4
3
2
1
0
1
4
1
2
1
1
JAN
FEB
MAR
APR
MAY
JUN
JUL
AUG
SEP
OCT
NOV
DEC

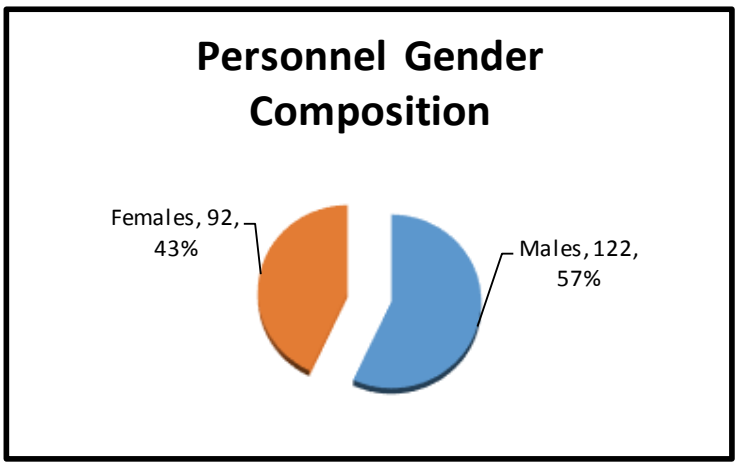

Recruitment and Retention
Hired, 31
Turnover, 33
Applications, 114

PERSONNEL



SCB & CITY FUNDED POSITIONS			
	SCB Funded	City Funded	Actual
Civilian	25	3	26
Deputy	120	9	109
MDEP	6	1	7
Corporal	19	2	21
Sergeant	20	1	20
Lieutenant	9	2	11
Captain	1	2	3
Major	3	0	3
Lt. Colonel	1	0	1
Colonel	1	0	1
Sheriff	1	0	1
Sub-total:	*206*	*20*	*203*
Authorized: 226			



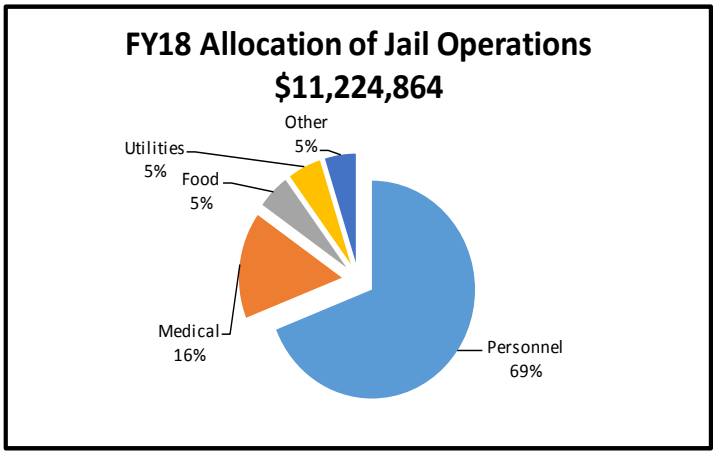


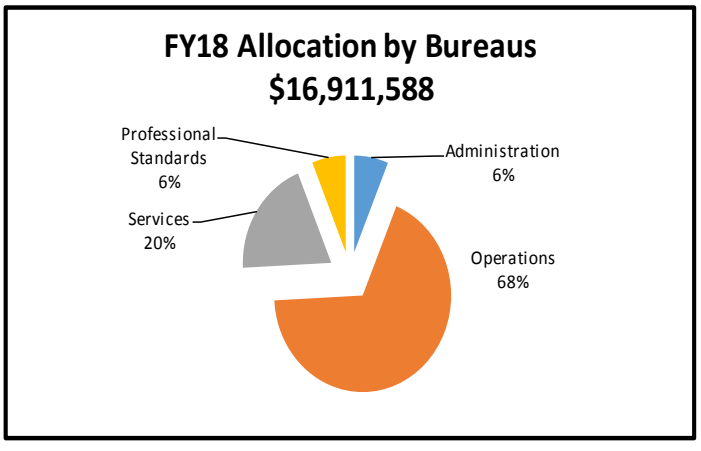
BUDGET

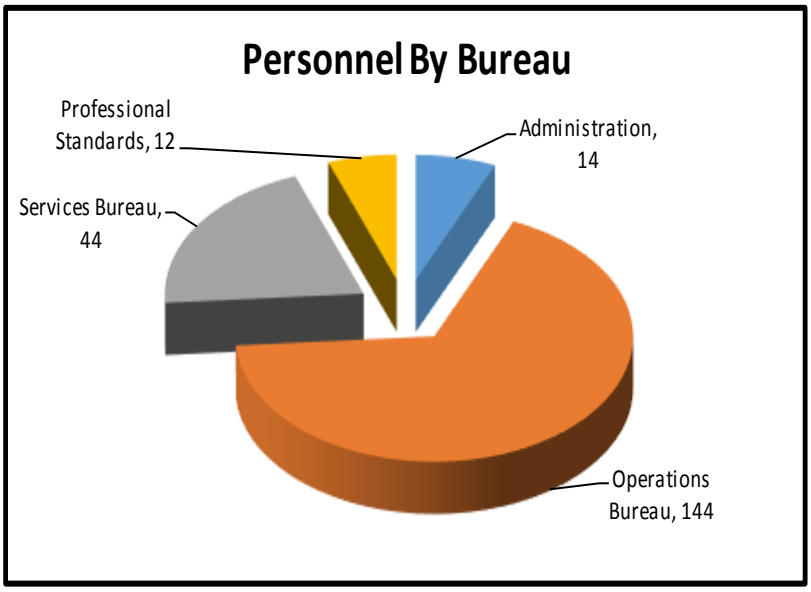
It's often said that a jail is like a city. It has residents, however temporary; it operates non-stop every day of the year and the people who work there never know when the need for specialized services may be needed. Medical personnel, teachers, maintenance workers, food preparers and a host of other skilled men and women are vital to keeping the operation running smoothly.

Not surprisingly, the Operations Bureau accounts for the lion's share of our budget.

Operational Budget			
	2017	2018	2019*
Actual Budget	$22,034,923	$21,661,388	$22,384,061
YTD Expended	$17,135,836	$16,911,588	
(Regional Jail Payment)	$4,692,080	$4,749,800	$5,037,000
Total Operational Budget			
Personnel	10,154,142	12,870,690	13,023,522
Operations	11,880,781	8,790,699	9,360,539
Allocations by Bureau			
Administration	1,079,780	1,118,581	1,156,845
Operations	11,786,590	11,224,864	11,459,004
Services	3,409,161	3,467,048	3,497,909
Professional Standards	1,067,311	1,101,095	1,233,303
		16,911,588	
Allocation of Jail Operations			
Personnel	8,133,641	7,861,612	781,887
Medical	1,858,353	1,792,975	1,988,600
Food	605,030	592,265	600,000
Utilities	617,543	615,124	572,000
Other	572,023	362,889	7,516,517
Jail Operations Total	*$11,786,590*	*$11,224,864*	*$11,459,004*
*** FY19 Adopted Budget**			



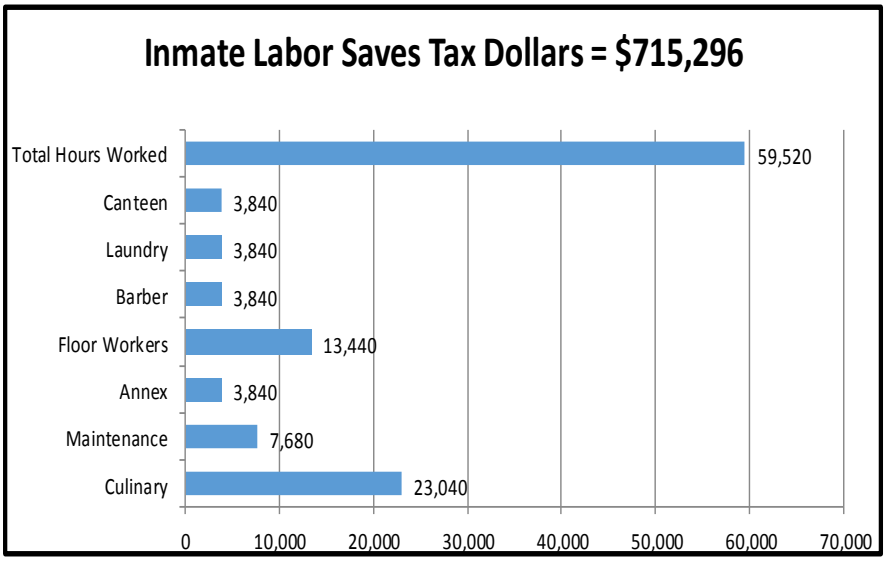




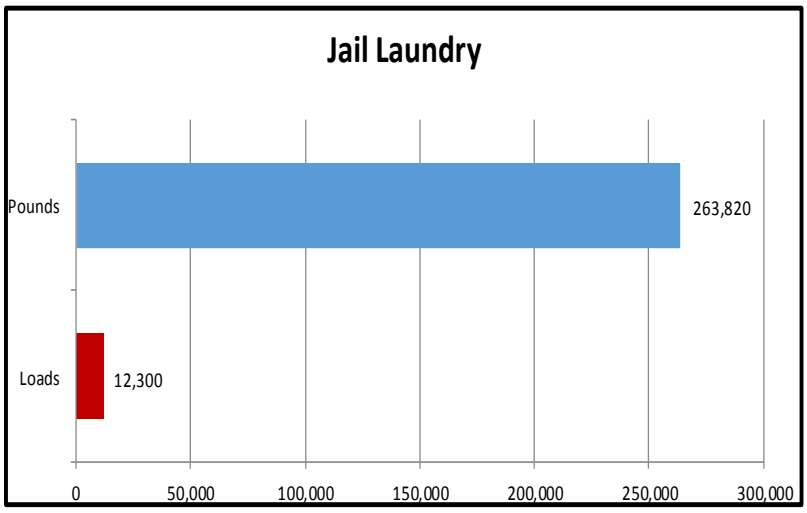
	PART TIME	FULL TIME	TOTALS
Administration	0	14	14
Operations Bureau	5	139	144
Services Bureau	4	40	44
Professional Standards	2	10	12
Personnel Total	11	203	214

BUDGET-MAINTENANCE



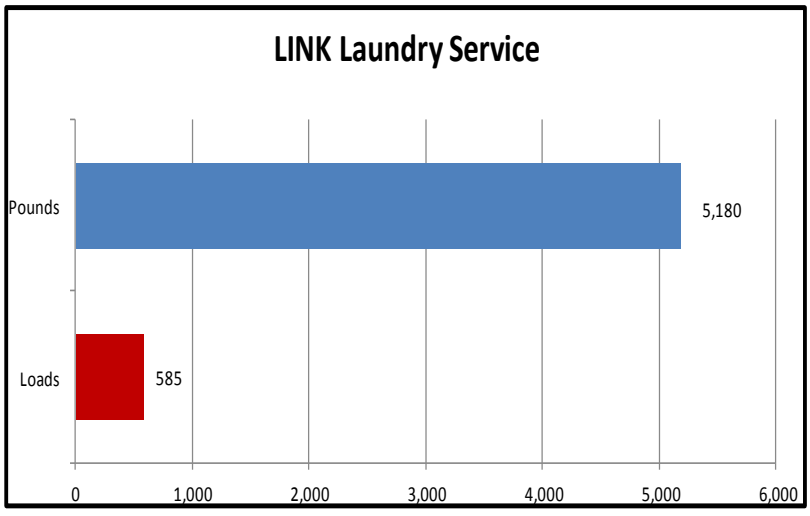


Select inmates work in many areas of the City Jail. Their contributions help keep labor costs down while helping them pay down debts they incur while behind bars.





As part of our "Committed to Making a Difference" mission, we launder items used by LINK of Hampton Roads.



The non-profit volunteer organization, founded in 1990 by leaders from the inter-faith, civic and business communities, works to break the cycle of poverty.

LINK strives to help people help themselves through education, direct services, advocacy and outreach programs. More than 100 organizations work with LINK to provide basic services like winter shelter, housing, medical care and clothing.



To reach us:
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Newport News, VA 23607

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