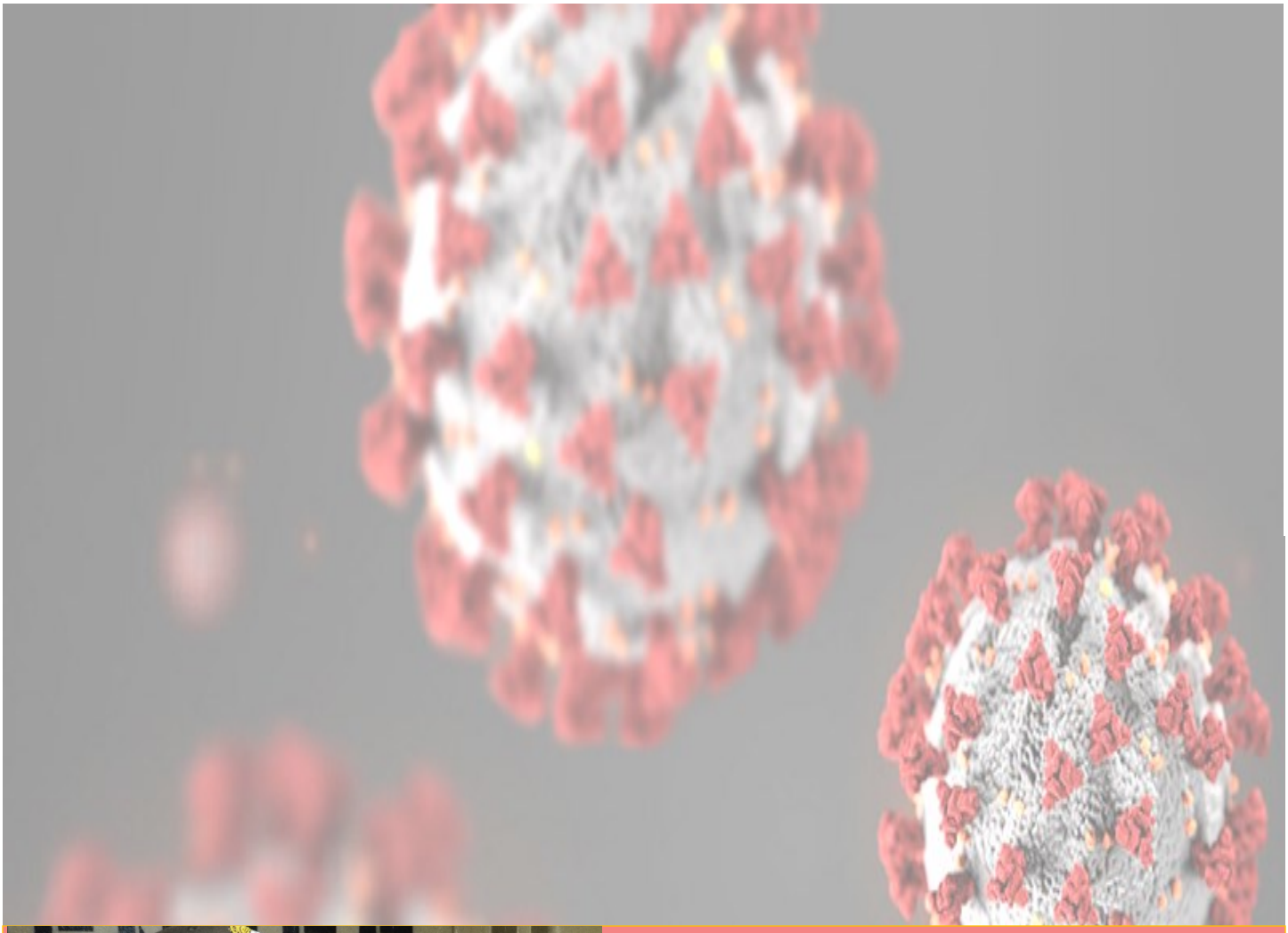




NEWPORT NEWS SHERIFF'S OFFICE 2020 ANNUAL REPORT

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LEADERSHIP OF THE NEWPORT NEWS SHERIFF'S OFFICE

Sheriff Gabriel Morgan

Col. Eileen Sprinkle, Chief Deputy

Lt. Col. Jeffrey Vergakis, Chief, Finance and Administration

Major Robert Coleman, Chief, Operations Bureau

Major David Hughes, Chief, Professional Standards Bureau

Major Shonda Whitfield, Chief, Services Bureau

Tracy Hayes, Executive Director, Community Outreach and Programs

Deborah Mizelle, Special Assistant to Sheriff Morgan



From the desk of Sheriff Morgan

2020 was a challenging year and a defining moment as we responded to an unforeseen crisis—the coronavirus pandemic.

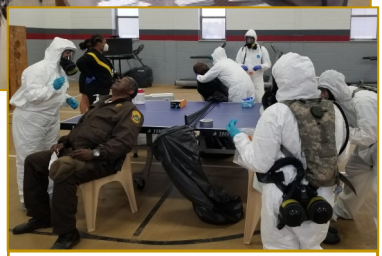
On March 11, 2020, the World Health Organization declared COVID-19 a pandemic. The next day, on March 12, Governor Ralph Northam issued a Declaration of a State of Emergency Due to Novel Coronavirus COVID-19. The community shut down and people were told to stay home to stay safe. The vital work done by my staff didn't stop because of COVID-19. Across the board, I'm proud to say my staff stepped up without hesitation.

It's said that necessity is the mother of invention. We, like the rest of the world, had to find new ways of carrying out our daily activities to maintain the critical services we provide. As sheriff, it was imperative that I and my team ensure the safety and well-being of the men and women who work here and those in our care.

New words and phrases entered our conversations: COVID, mask up, Zoom, social distancing, stop the spread. With the rise of COVID-19 in the region, we knew it wasn't *if* the disease would surface in our facilities, but *when*.

We scrambled, like everyone else across the country, to acquire the personal protective equipment (PPE) that would help safeguard my staff, especially those working in the close quarters of the jail and annex. We put up informational posters in our buildings and at the courthouses; we started daily temperature monitoring of our personnel; we stopped having volunteers and visitors in our buildings.





COVID testing in the gym

We successfully managed the times when coronavirus cases appeared to minimize the spread threat.

We organized the testing of hundreds of NNSO and essential city personnel with the Peninsula Health Department and Army reservists. Our gym, which was closed for workouts as a precaution, was the perfect place for COVID-19 testing.

We supported city efforts at public COVID testing sites and we worked with community partners to ensure people had food and resources for their families at a time when so many people lost their income because businesses had to close.

Through these unprecedented times, I am proud to say my staff met the challenges head on with the dedication and professionalism they exhibit each day. You'll learn about their commitment to making a difference as you review our 2020 Annual Report.



2020 Jail Operations

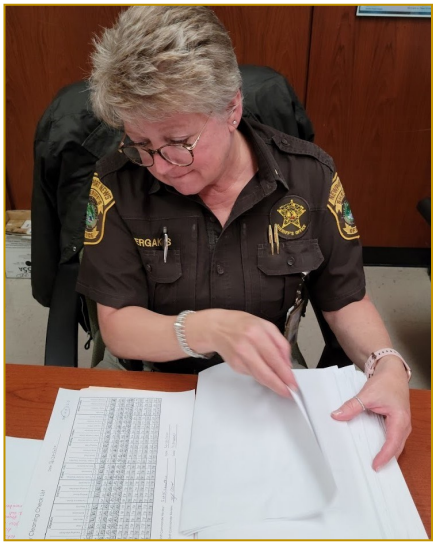
Planning to control an outbreak of the coronavirus started months before the first case showed up in the jail, annex and administrative offices.

We didn't see COVID-19 in our facility for quite a while, thanks in large part to the screening process instituted for the Booking area. New arrestees, employees and other law enforcement representatives had to be checked before they could enter the jail.

We also enhanced cleaning protocols. We instituted mandatory cleaning every two hours and kept records of the sanitizing done in the secure areas as well as the public areas of the first and second floors.

We acquired foggers so each shift could spray disinfectant that kills the COVID-19 germ. Additional hand sanitizers were installed, too.

The jail annex was set up to be a quarantine area for any inmate who showed symptoms of COVID-19 and needed to be tested. Staff had to wear protective equipment -- gowns, masks, face shields, gloves -- and went through decontamination before leaving.



Capt. Vergakis reviews the daily cleaning logs.



Everyone entering the 2nd floor of the City Jail had their temperature checked.

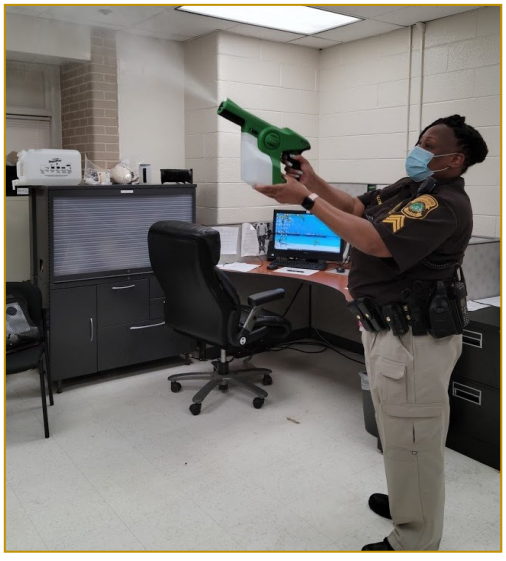
We changed procedures to only move people from the same block instead of multiple blocks. That slowed things down, but we didn't want to risk contaminating others.

When employees became ill, we had fewer people working. Many devoted staff members wanted to come to work when they didn't feel well, but we couldn't take the chance of any illness infecting others.

When civilians were sent home, we were fortunate to have many deputy recruits in training. They took on the civilian duties like mail, property, laundry, dispatch, and control. The recruits wouldn't have done those jobs in normal times, but nothing was normal with COVID.

It helped them see the big picture and to understand all that it takes to operate the facility.

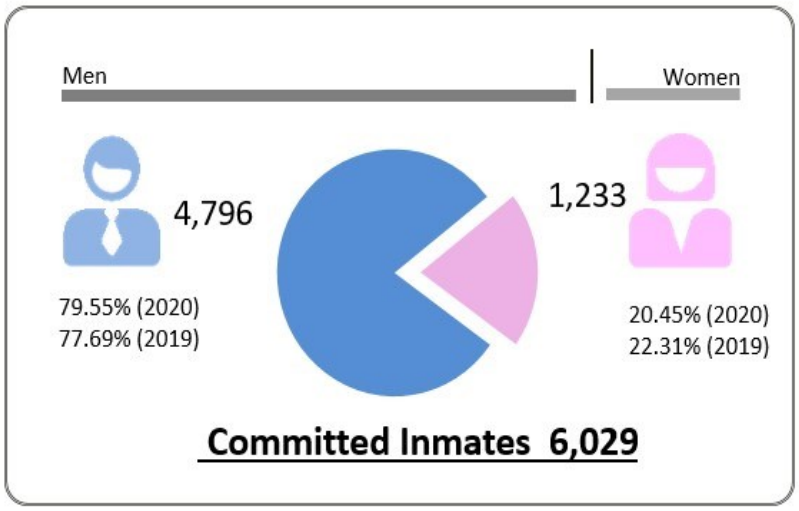
The recruits also learned the importance of working as a team, which is vital in our work.

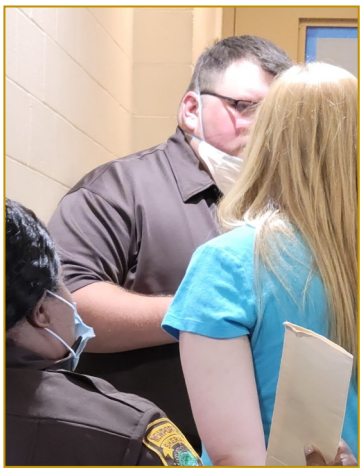


Sgt. Holloman uses the fogger to sanitize an office in the jail complex.

2020 Jail Operations

The coronavirus was in the community. We knew it was important to keep it out of the City Jail complex as long as possible. For months, we avoided the COVID outbreaks that other agencies were experiencing because of the strict measures we put in place. We tracked the situation and worked closely with health officials as guidelines changed. It's a serious obligation to protect employees and the thousands of inmates brought into our facility.





Health questions are asked before entering the jail.

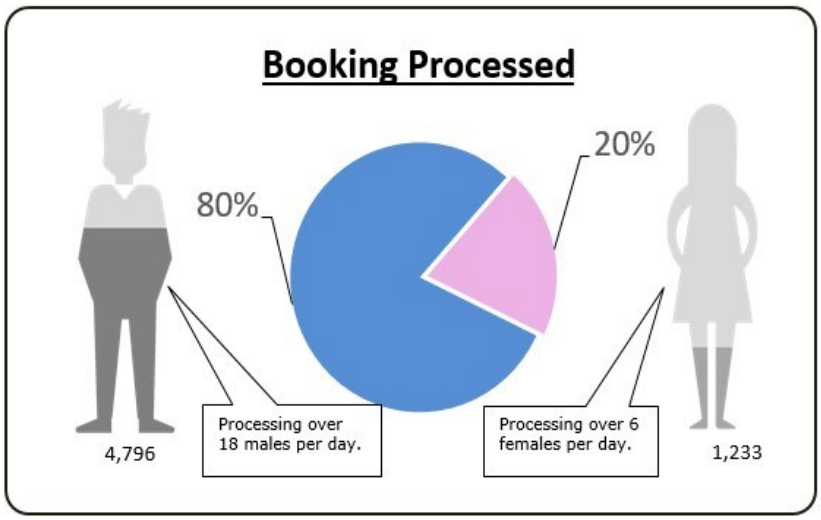
Committed Inmates

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Female	126	140	118	60	76	94	97	95	117	125	90	95	1,233
Male	603	529	469	244	261	252	342	360	487	447	413	389	4,796
												Yearly Total:	6,029



Masks must be worn before anyone can enter the jail.



Booking Processed

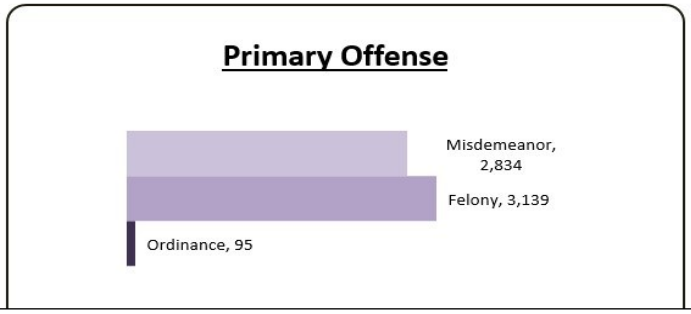
2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Female	126	140	118	60	76	94	97	95	117	125	90	95	1,233
Male	603	529	469	244	261	252	342	360	487	447	413	389	4,796
												Yearly Total:	6,029

Primary Offense

2020

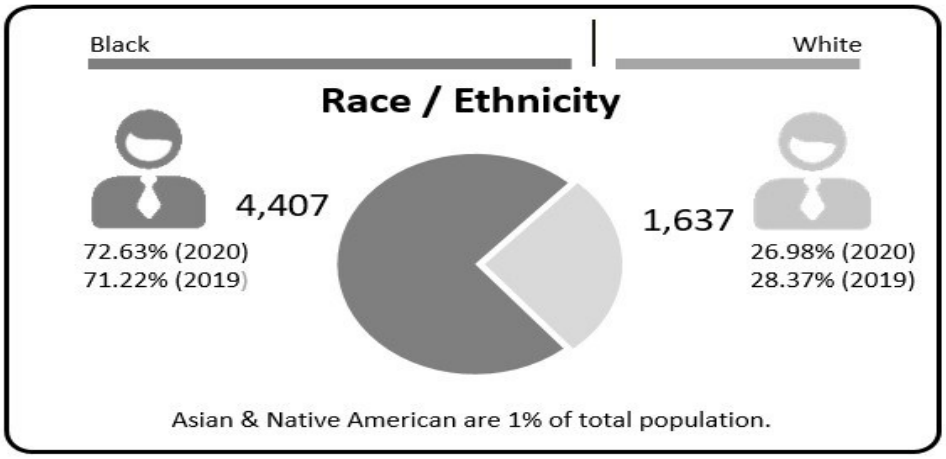
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS	AVG
Misdemeanor	328	336	244	96	129	141	172	194	324	314	289	267	2,834	236
Felony	421	308	337	206	208	204	264	256	274	248	205	208	3,139	262
Ordinance	19	25	6	2	0	1	3	5	6	10	9	9	95	9
												Yearly Total:	6,068	



Inmates by Age

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS	AVG
under 18	1	0	0	0	0	0	0	0	0	0	0	1	2	1
18 - 25	116	104	107	51	59	73	74	98	94	111	74	61	1,022	85
26 - 33	208	175	165	88	94	100	130	102	194	174	160	162	1,752	146
34 - 41	179	176	129	59	87	79	98	95	124	128	107	119	1,380	115
42 - 49	100	84	84	37	33	32	50	73	76	96	71	61	797	66
over 49	164	130	102	69	64	62	87	87	116	63	91	81	1,116	93



Race / Ethnicity

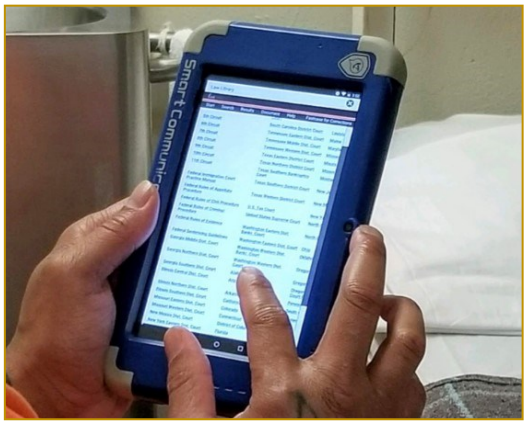
2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Black	576	470	418	224	257	238	314	328	438	424	374	346	4,407
White	192	194	164	80	80	108	123	120	166	144	129	137	1,637
Asian	0	5	5	0	0	0	2	7	0	4	0	1	24
Native American/PI	0	0	0	0	0	0	0	0	0	0	0	0	0
												Yearly Total:	6,068

Our staff and medical contractors watching inmates closely for signs of COVID-19, but they also were keenly aware that restrictions to keep inmates safe could impact their mental health.

Restrictions and new ways of doing things were communicated to the inmates. We kept them informed of what we were doing to protect them. We had access to masks and were aware of the cleaning processes we put in place.

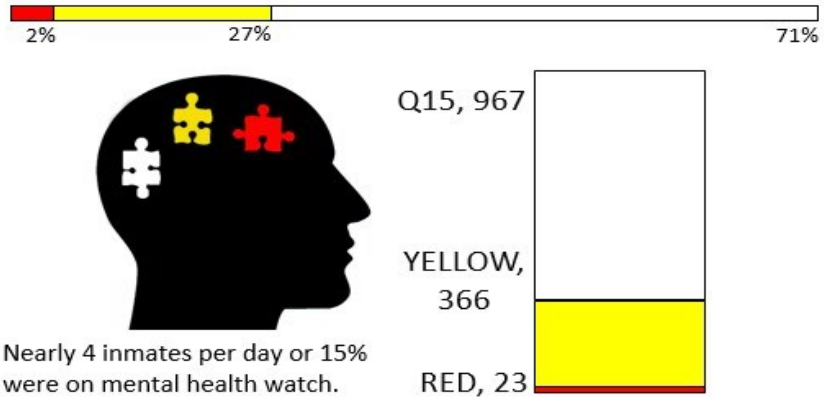
To help incarcerated persons maintain connections with family and friends, we put more tablets into the blocks. Tablet use went up, not surprisingly.



Inmate tablet use increased during the pandemic.

Nearly four percent of inmates in the City Jail and Annex were on mental health watch during their stay. Psychiatrists and mental health professionals made 5,700 on-site visits in 2020. That's about 300 visits more than the previous year.

All Mental Health Watches 1,356



Nearly 4 inmates per day or 15% were on mental health watch.

Q15 safety checks are "eyes on" checks performed in 15-minute intervals when a person is determined to be at-risk.

Yellow status inmates wear safety smocks instead of the usual jail clothing and are checked every 15 minutes. An inmate on Red Flag status must be under constant observation.

In 2020, there were 25 suicide attempts, but no lives were lost.

Mental Health On-site Visits

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Psychiatry	118	98	75	78	82	83	34	109	67	87	87	104	1,022
MHP	365	330	341	482	312	321	370	399	471	445	425	425	4,686
Total Visits	483	428	416	560	394	404	404	508	538	532	512	529	5,708

Pharmacy

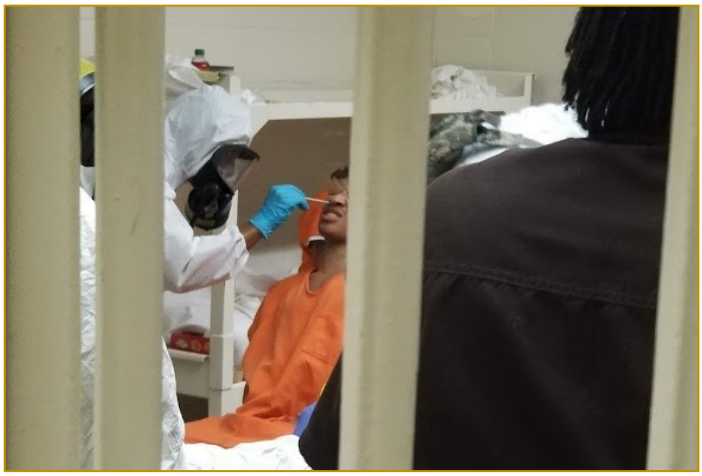
2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Psychotropics	301	236	254	233	263	307	276	228	307	286	318	346	3,355
HIV Therapy	2	1	3	1	2	2	4	3	3	2	3	3	29
Somatic Meds	506	426	461	405	352	427	369	327	423	424	435	550	5,105
Hepatitis Meds	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals	809	663	718	639	617	736	649	558	733	712	756	899	8,489

It was important that medical care for inmates was available with minimal disruption.

Health Department personnel suited up in May to conduct COVID nasal testing for inmates. That gave us a glimpse into the effectiveness of our protective measures at that moment.

Nearly 61% of all medical services for inmates were PPD tests for tuberculosis. TB is highly contagious and is most often transmitted when an infected person coughs, sneezes, speaks, or even sings (airborne transmission).

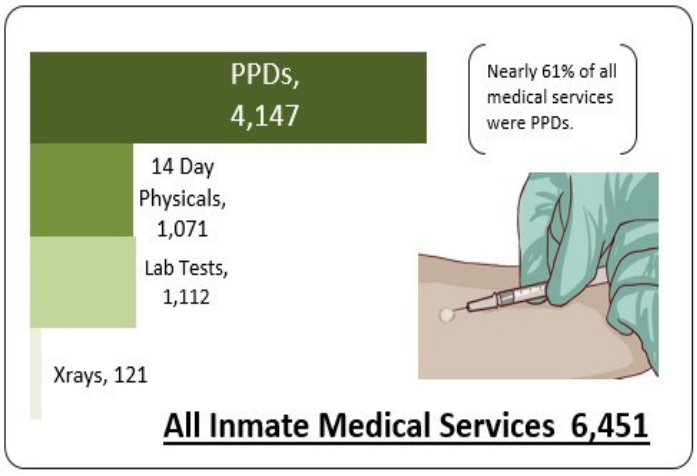


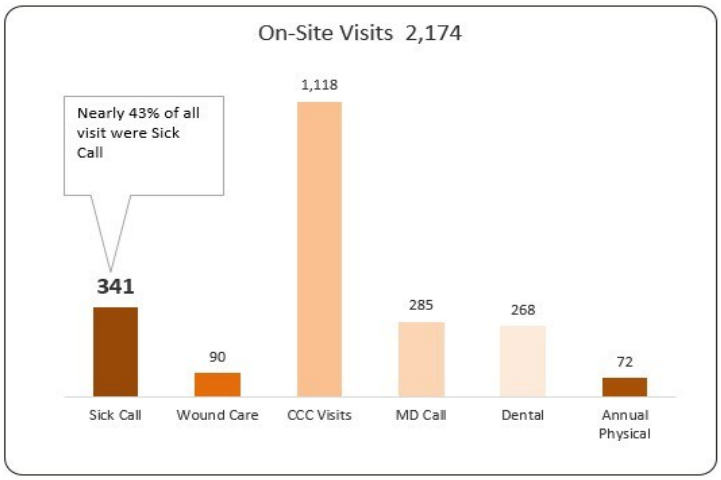
An inmate gets the nasal swab test for COVID.

All Inmate Medical Services

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
X-Rays - Medical	12	4	18	9	8	4	23	3	8	18	5	9	121
X-Rays - Dental	0	0	0	0	0	0	0	0	0	0	0	0	0
Lab Tests	118	98	118	85	65	71	70	51	68	155	99	114	1,112
PPDs Planted	178	154	173	151	147	170	194	218	215	217	235	210	2,262
PPDs Read	134	138	127	105	122	149	170	170	195	207	196	172	1,885
14 Day Physicals	135	117	97	63	46	83	43	104	122	80	83	98	1,071
Totals	577	511	533	413	388	477	500	546	608	677	618	603	6,451





On-Site Visits

2020

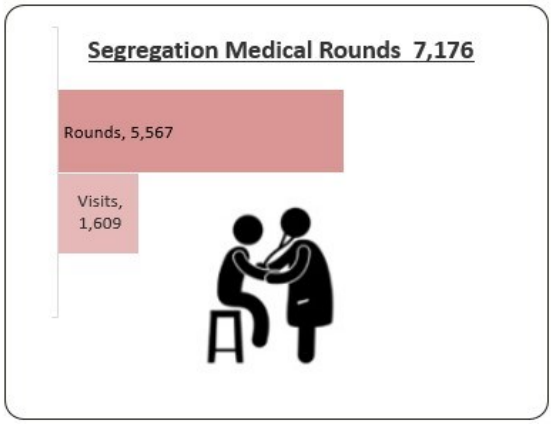
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Sick Call	0	0	0	0	0	0	0	0	0	12	65	264	341
Wound Care	0	0	0	0	0	0	0	0	0	0	30	60	90
CCC Visits	92	116	100	84	83	63	57	100	76	80	107	160	1,118
MD Call	32	33	23	23	18	15	24	35	16	24	27	15	285
Dental	28	32	44	2	0	0	18	28	33	25	27	31	268
Annual Physical	6	0	10	3	6	3	2	2	8	8	11	13	72
X-ray / Cast / Splint	12	4	18	9	8	4	23	3	8	18	5	9	121
Surgical Procedures	0	0	0	0	0	0	0	0	0	0	0	0	0
Totals	170	185	195	121	115	85	124	168	141	167	272	552	2,174

2020 Jail Operations

Segregation Medical Rounds

2020

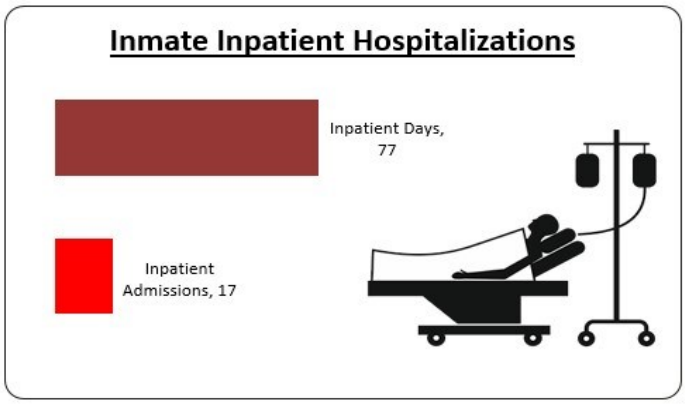
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Rounds	678	417	493	468	459	552	760	516	562	501	85	76	5,567
Visits	202	189	241	124	94	106	163	141	166	137	32	14	1,609
												Yearly Total:	7,176



Inmate Inpatient Hospitalizations

2020

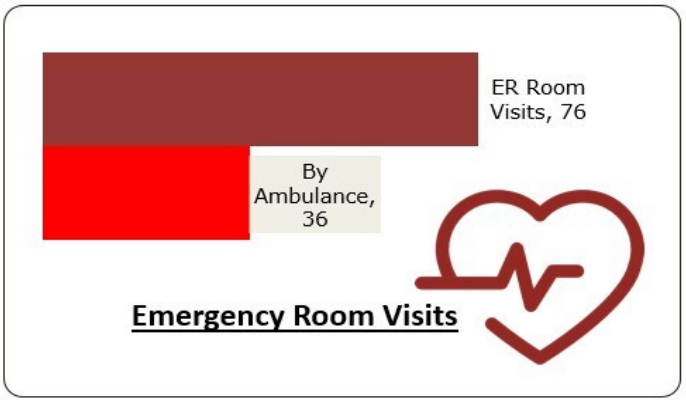
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Inpatient Admissions	0	1	0	0	3	1	2	3	2	2	1	2	17
Inpatient Days	0	12	0	0	15	9	0	11	4	2	11	13	77
Average Length	0.0	13.0	0.0	0.0	18.0	10.0	2.0	14.0	6.0	4.0	12.0	15.0	94

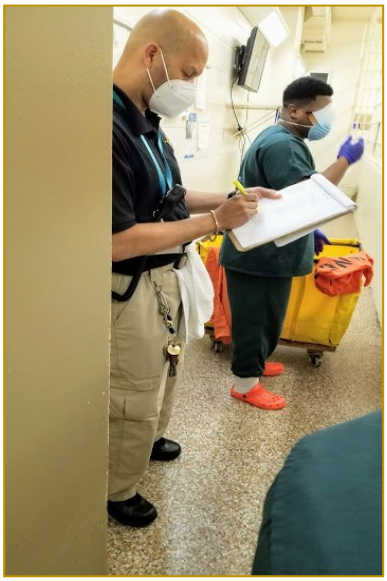


Emergency Room Visits

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
ER Room Visits	7	5	3	0	9	4	6	5	5	10	15	7	76
By Ambulance	4	1	1	0	6	0	3	3	0	6	9	3	36
												Yearly Total:	112





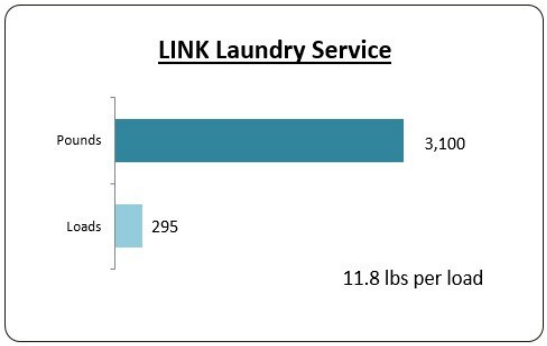
Checking the list and delivering clean laundry to inmates

Throughout the year, staff handling day-to-day operations stayed on task and met deadlines as usual. Of course, they masked up and took other precautions for safety.

Inmates could still access medical care when they needed it; they got their three meals a day; laundry and linens were cleaned and distributed, and so on.

From January through March, our laundry took care of cleaning linens for LINK of Hampton Roads, which coordinates shelter for the homeless during the winter months. Keeping the homeless population healthy during the pandemic was top of mind.





The Congressional Research Service's November 2020 report acknowledged the homeless were at increased risk of contracting and spreading Coronavirus. An added concern was the possible increase in people experiencing homelessness due to job and income losses.

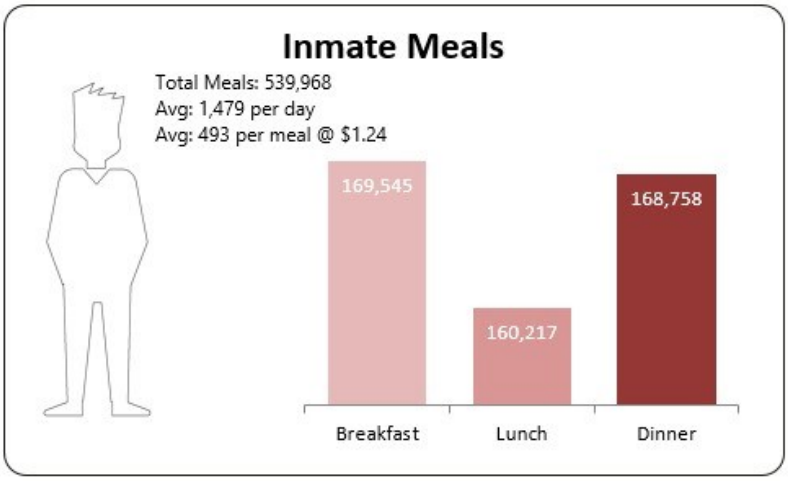
Inmate Meals

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Breakfast	15,136	16,923	16,198	13,329	12,959	12,689	12,205	14,876	13,151	14,285	14,635	13,159	169,545
Lunch	15,525	15,428	15,636	12,836	12,044	11,237	10,304	13,987	12,222	12,581	13,528	14,889	160,217
Dinner	16,117	15,996	16,217	13,205	12,758	12,708	11,788	15,210	12,460	13,529	13,987	14,783	168,758
Total Meals	46,778	48,347	48,051	39,370	37,761	36,634	34,297	44,073	37,833	40,395	42,150	42,831	498,520



Meals are prepared daily for inmates in the NNCJ



2020 Jail Operations

Inmates stayed busy during 2020 by working in many areas of the jail. Their efforts saved nearly $700,000, money we didn't have to spend to hire companies that may not have been able to respond because of COVID. Barbers weren't allowed to go block to block from March until October 2020.

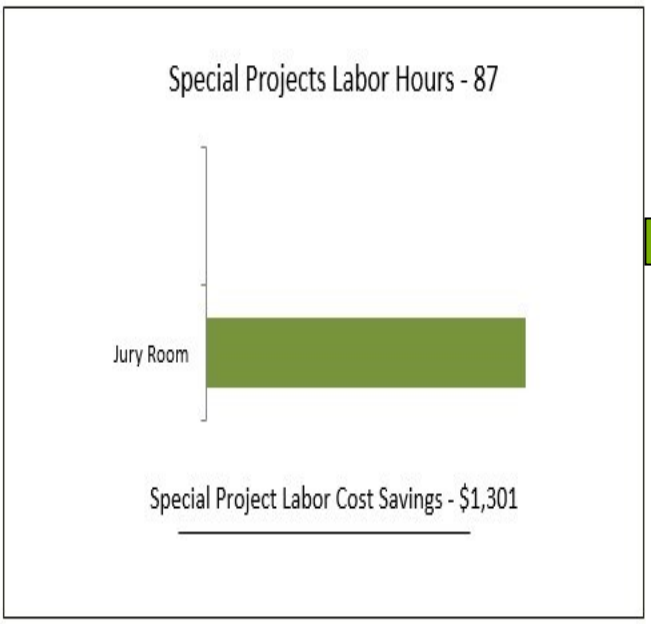
Inmate Labor Saves Tax Dollars

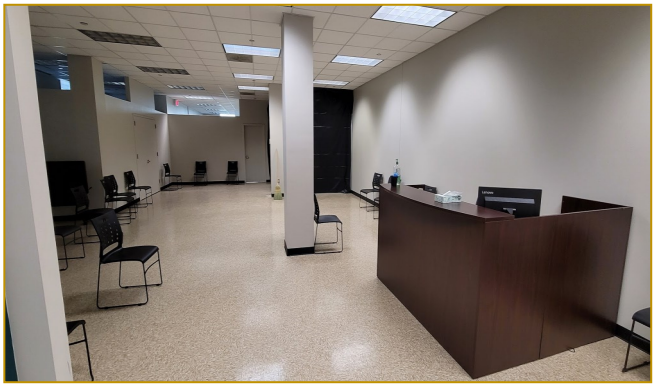
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Culinary	1,920	1,920	1,920	1,920	1,920	1,920	1,920	1,920	1,920	1,920	1,920	1,920	23,040
Floor Workers	1,120	1,120	1,120	1,120	1,120	1,120	1,120	1,120	1,120	1,120	1,120	1,120	13,440
Maintenance	640	640	640	640	640	640	640	640	640	640	640	640	7,767
Annex	320	320	320	320	320	320	320	320	320	320	320	320	3,840
Barber	320	320	0	0	0	0	0	0	0	0	320	320	1,280
Laundry	320	320	320	320	320	320	320	320	320	320	320	320	3,840
Canteen	320	320	320	320	320	320	320	320	320	320	320	320	3,840
Total Hours Worked												*Yearly Total:*	57,047

Inmate Labor	Salary	Tax Dollars Saved
Skilled	$17.58	$136,543.86
Unskilled	$11.51	$287,289.60
Trade Assistant	$10.90	$265,088.00
	total	$688,921.46

Skilled Labor saving above includes Special Projects total below.







As court hearings resumed, jurors needed a safe and secure place to wait. Inmates working with our maintenance staff put up new walls, laid flooring, painted, and moved furniture into the new Jury Room in the main courthouse.

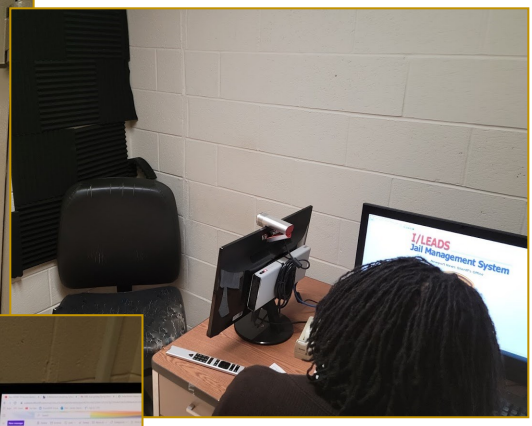
2020 Jail Operations

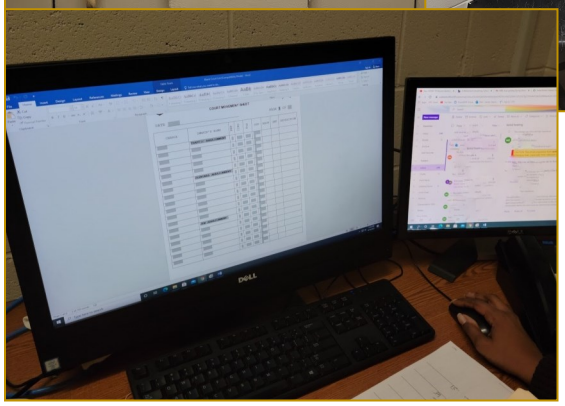
When someone is in jail, they want to get their cases heard in case they can get out sooner than later.

COVID-19 forced the courts to close for several weeks and that concerned many inmates. Jail staff worked to reassure them they wouldn't get a capias because the decision to shut the courts was out of their control, they did nothing wrong.

We knew hearings would resume at some point and had to plan for that eventuality.







The solution was video hearings. In place permanently now are 4 video arraignment rooms – 3 on 3rd floor and one in the annex. Now, the first appearance before a judge is by video, unless an in-person appearance is required.

To make that happen, jail maintenance staff converted some holding cells into video arraignment rooms.

Our IT staff worked with the courts to install the necessary equipment in each courtroom.

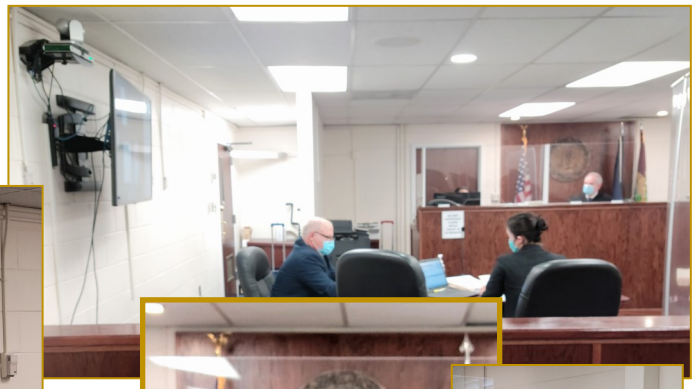
Our Records personnel dealt with the logistical challenges of preparing the dockets for daily hearings that would take place both in and out of town.

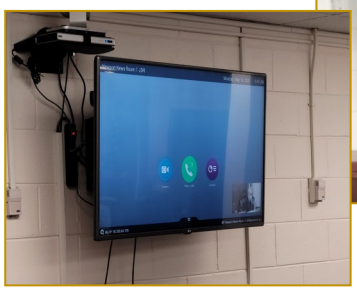
Every morning, a team started in each unit at the jail and annex. Our jail deputies became bailiffs for those hearings.

We handled arraignments and bond hearings for suspects who not only had court in our city but in places like Richmond, Roanoke, and Fairfax.

The inmate sits in the jail and the judge and attorneys are in court.

Judges see the benefit of video hearings and some now prefer that method.









We had talked about having this option for a number of years, but the arrival of COVID in the community made it imperative to have so justice could be served in a timely and safe manner.

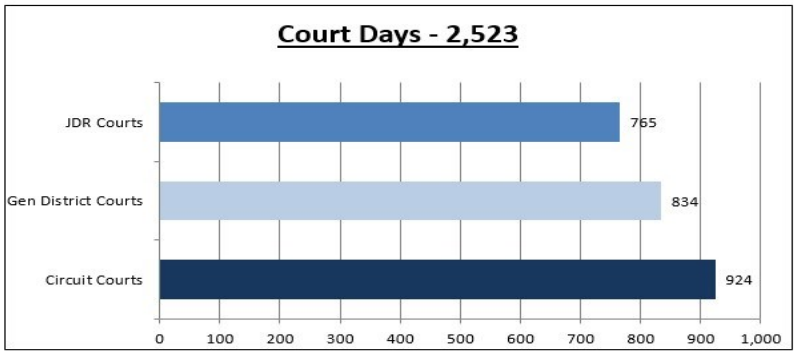
The Supreme Court of Virginia declared a judicial emergency for all district and circuit courts to protect the health and safety of court employees, litigants, judges, and the general public beginning March 16. All non-essential, non-emergency court proceedings were suspended; subsequent orders allowed emergency matters to be heard and certain trials and hearings to move forward by electronic means.

As courthouses slowly reopened, the public could enter to file certain types of paperwork or for specific cases like emergency custody hearings or emergency protective orders.

Courts were open only to people scheduled on the docket, so no one could be in the courtrooms as a show of support.

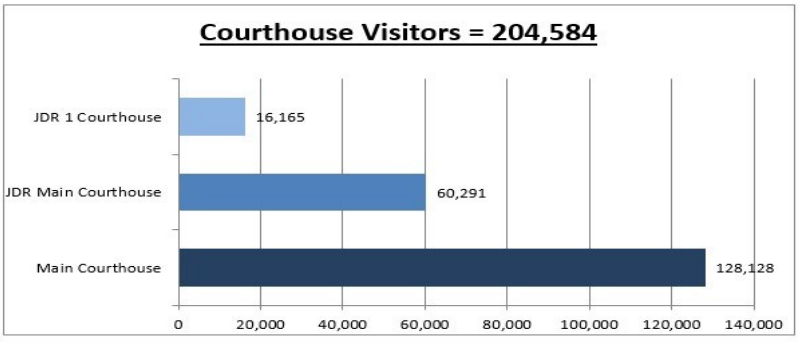
Court Days

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Circuit Courts	89	80	73	48	43	89	89	93	90	88	73	69	924
Gen District Courts	79	76	68	44	39	75	88	62	84	84	68	67	834
JDR Courts	75	75	77	29	24	65	82	67	81	79	57	54	765
												Total:	2,523



Courthouse Visitors

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Main Courthouse	14,106	13,175	8,979	4,901	4,648	11,102	11,840	10,792	13,058	13,798	10,961	10,768	128,128
JDR Main Courthouse	5,716	5,464	4,422	1,551	1,810	5,904	7,026	5,160	7,449	6,761	4,498	4,530	60,291
JDR 1 Courthouse	2,233	1,823	1,215	302	499	1,478	1,492	1,016	1,799	1,590	1,367	1,351	16,165
												Total:	204,584



Courtrooms and offices in the courts buildings were disinfected; temperature readers were purchased to be installed at court entrances.

By the end of 2020, the Courthouses were open again with masks mandatory and social distancing. Staff was responsible for asking visitors about their recent travel, possible exposure to COVID, and other questions in an effort to limit the possibility of exposure in public places.



Social distancing concerns had to be dealt with, especially in the smaller Juvenile & Domestic Relations Court. Initially, a parking garage became a waiting area for people who had cases in that court. A paid armed security guard monitored the garage and would alert people when their cases were called.

Once cold weather came, chairs spaced for social distancing were set up in the court's hallways.



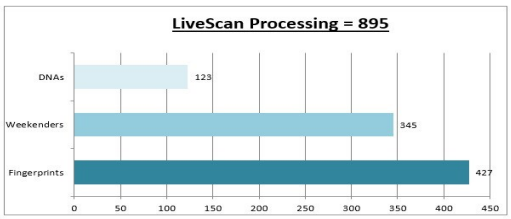
Equitable Building renovations accommodate JDR patrons.

The long term solution was to repurpose the former Equitable Building, which is behind JDR #1 court. Sheriff's Workforce crews helped clear debris from the site so the city could complete the transformation.

With the work completed, people who had to go before the judge had a safe and secure place to wait, no matter what the weather.

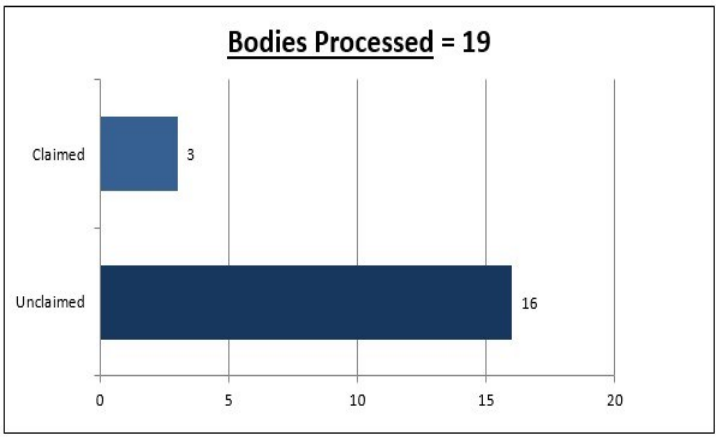
LiveScan Processing

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Fingerprints	89	100	67	29	14	42	21	24	15	14	4	8	427
Weekenders	41	49	24	1	0	10	28	25	67	31	50	19	345
DNAs	18	24	7	0	0	3	16	5	16	17	10	7	123
												Total:	895



The coronavirus impacted work in our LiveScan office. Arrests were down and courts were closed, which meant fewer people to fingerprint and gather DNA and photograph. LiveScan also handles all those processes for our new employees.

Overall, there was a 47% drop in LiveScan processing from levels of 2019.



It is our duty to try to locate and notify family members of people who pass away with no apparent next-of-kin.

16 of 19 unclaimed person remained unclaimed either because no relatives were found or no one wanted to take responsibility.

It is unclear how much of a role the coronavirus played in these deaths.

When a body isn't claimed, we arrange for dignified disposition by cremation.

2020 Services Bureau—Court Services

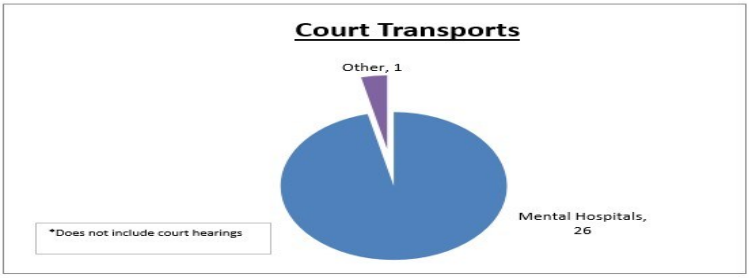
COVID-19 impacted the transport of incarcerated persons. Fewer hearings meant fewer people to be moved, whether it was for care or court appearances in the city, the region or going out of the area to pick up and return wanted persons to Newport News. When we did transport people, new protocols required the cleaning of vehicles before and after transport, having just one inmate in the vehicle with our deputies; everyone would be in full PPE attire if that inmate was or was suspected of being COVID positive.

People arrested here but wanted in other jurisdictions were held for 14 days to reduce the chance of spreading the virus.

Court Transports

2020

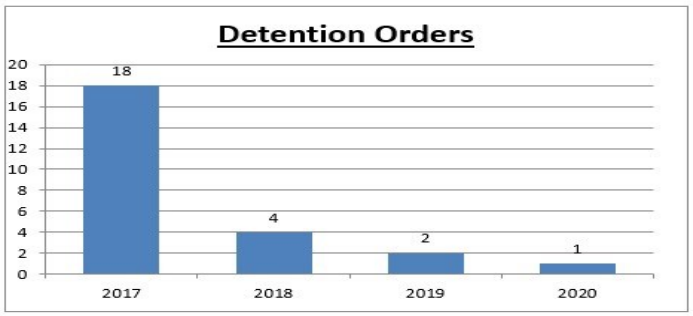
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS	AVG
Court Hearings	132	114	92	10	1	13	18	16	46	39	27	25	533	44
Mental Hospitals	2	5	0	2	1	2	4	1	1	3	1	4	26	2
Mental Evaluations	0	0	0	0	0	0	0	0	0	0	0	0	0	
Juvenile Transports	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	1	0	0	0	0	0	0	0	0	0	1	1
												Total:	560	

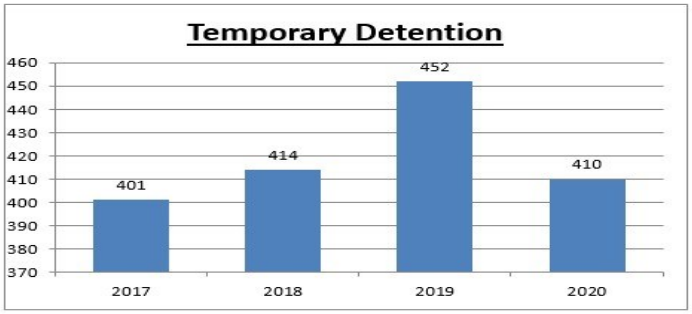


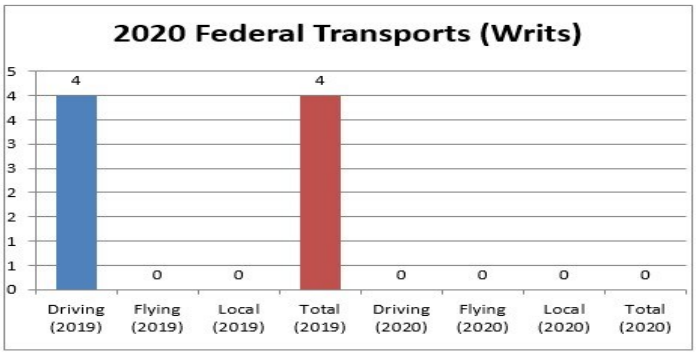
Detention Orders

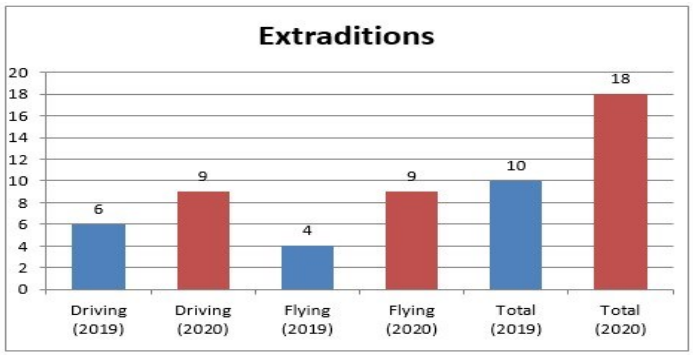
2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
Detention Orders	0	1	0	0	0	0	0	0	0	0	0	0	1
Temporary Detention	34	19	22	21	0	48	31	43	39	44	59	50	410









Extraditions

2020

CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS	AVG
Driving	0	0	0	0	0	2	0	4	3	0	0	0	9	
Flying	0	1	0	0	0	1	3	0	1	2	1	0	9	
												Yearly Total:	18	

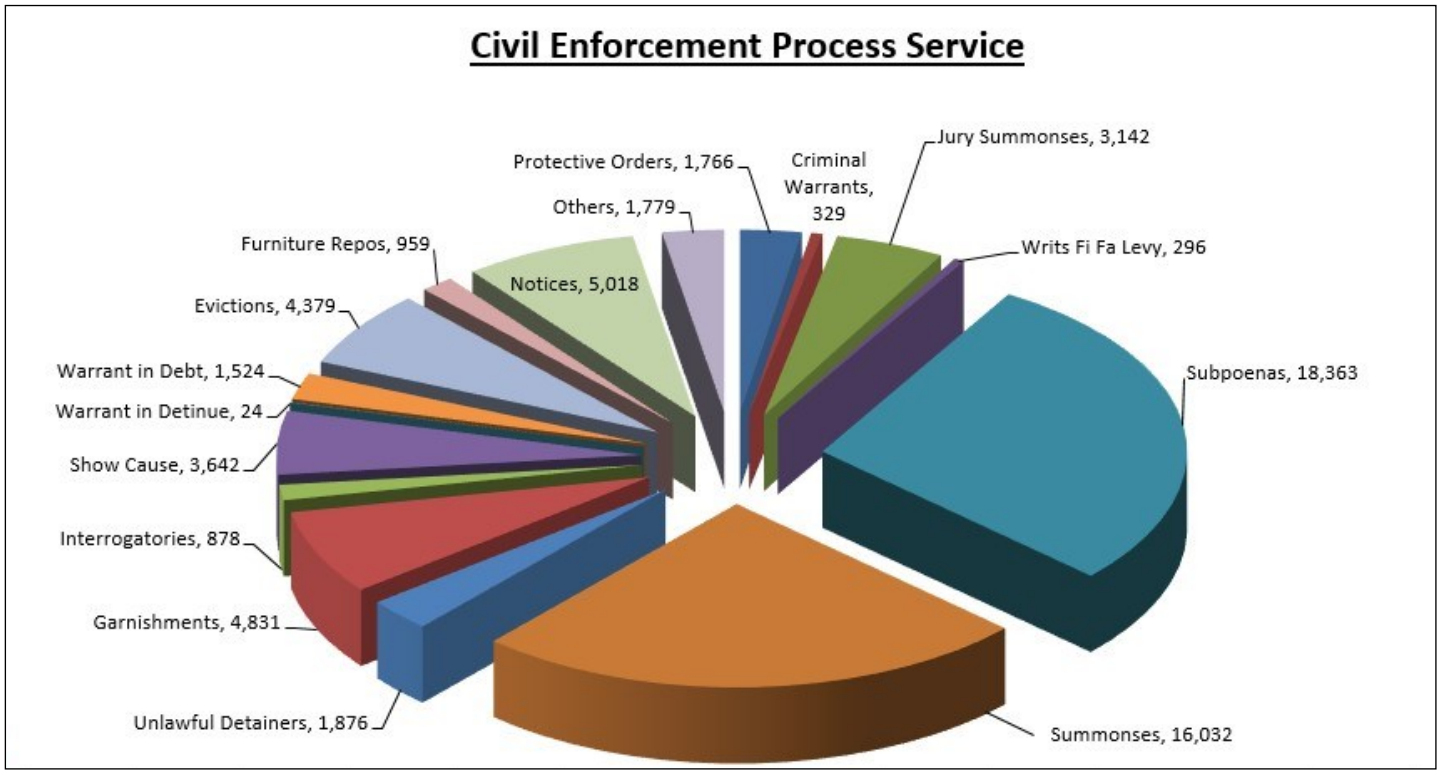
2020 Services Bureau—Civil Enforcement

Because the courts were closed, no cases were being heard, subpoenas and most court documents were not being generated.

The biggest impact was the order to stop evictions. Federal and state edicts were issued in March 2020 and the order remained in place for the year.

Civil deputies continued to deliver paperwork to the Commonwealth's attorney office or papers from another jurisdiction to our courts.

Civil Enforcement Process Service														
2020														
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS	AVG
Protective Orders	140	132	136	113	105	171	119	177	166	179	126	202	1,766	147
Criminal Warrants	28	34	21	16	35	15	36	23	31	33	24	33	329	27
Jury Summonses	183	300	195	288	197	311	234	361	228	376	240	229	3,142	262
Writs Fi Fa Levy	36	70	28	47	1	17	21	16	9	26	15	10	296	25
Subpoenas	1,398	1,664	1,754	1,426	1,377	1,581	1,617	1,496	1,639	1,523	1,331	1,557	18,363	1,530
Summonses	1,298	1,705	1,790	1,678	1,345	1,844	1,189	1,318	1,014	1,021	797	1,033	16,032	1,336
Unlawful Detainers	516	356	235	0	29	20	87	73	169	219	108	64	1,876	171
Garnishments	547	838	633	234	59	252	395	364	400	400	398	311	4,831	403
Interrogatories	307	286	147	0	1	12	16	47	16	12	15	19	878	80
Show Cause	224	470	351	258	246	317	315	365	305	345	213	233	3,642	304
Warrant in Detinue	1	4	1	0	1	8	0	4	1	2	2	0	24	3
Warrant in Debt	195	212	204	8	34	20	131	132	113	158	158	159	1,524	127
Evictions	1,212	1,230	953	0	1	21	233	70	80	280	278	21	4,379	398
Furniture Repos	129	88	111	2	42	48	82	113	78	116	59	91	959	80
Notices	861	952	852	271	170	172	326	244	249	403	321	197	5,018	418
Others	151	222	166	72	75	133	119	134	181	247	130	149	1,779	148
												Yearly Totals:	64,838	



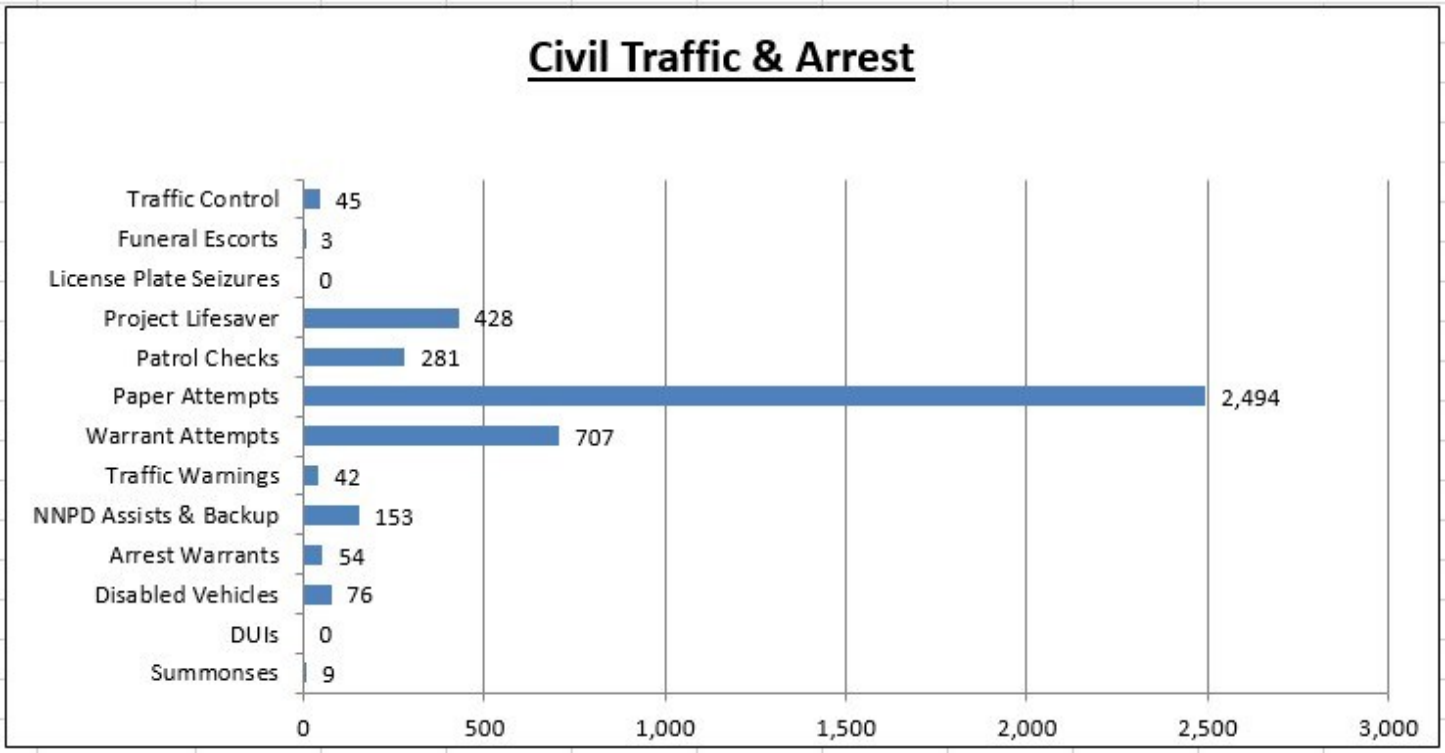
2020 Services Bureau—Civil Enforcement

Fewer papers coming from the courts meant our Civil deputies had fewer documents to serve, so they spent less time on the road.

More people following stay-at-home orders meant there were fewer occasions for the deputies to help stranded drivers or deal with traffic violations or accidents on city streets.

One thing that didn't change was the monthly support to our Project Lifesaver clients. Battery changes and other maintenance still needed to be done to ensure the tracking bracelets were working properly and keeping clients safe. Our program coordinator stayed outside doing this vital work, adhering to social distance guidelines and cleaning protocols at all times.

Civil Traffic & Arrest														
2020														
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS	AVG
Summonses	0	0	3	0	1	0	1	0	2	1	1	0	9	2
DUIs	0	0	0	0	0	0	0	0	0	0	0	0	0	
Disabled Vehicles	6	7	6	6	6	4	8	5	7	10	6	5	76	6
Arrest Warrants	5	2	3	13	0	5	4	8	2	5	4	3	54	5
NNPD Assists & Backup	17	12	10	15	19	14	12	9	14	10	9	12	153	13
Traffic Warnings	3	8	9	2	4	6	0	4	3	1	2	0	42	4
Warrant Attempts	50	113	89	50	48	37	34	52	50	62	62	60	707	59
Paper Attempts	241	239	254	230	146	140	234	260	209	192	161	188	2,494	208
Patrol Checks	45	65	42	28	0	19	29	0	17	13	11	12	281	28
Project Lifesaver	44	32	41	32	35	32	35	44	35	32	34	32	428	36
License Plate Seizures	0	0	0	0	0	0	0	0	0	0	0	0	0	
Funeral Escorts	1	1	0	0	0	0	0	0	0	0	0	1	3	1
Traffic Control	3	6	5	3	4	6	8	3	3	3	0	1	45	4
												Yearly Total:	4,292	



2020 Services Bureau

Services personnel stayed busy when their usual duties slowed down .



NNSO deputies at a Foodbank distribution.

In April and May, we worked closely with the Va. Peninsula Foodbank to plan and carry out food distributions to families in need across the city. There were often two or more giveaways a week. Civil deputies were on site during those events to handle traffic control, security and lend a helping hand when needed.

Later in the year, the city and health department set up drive-through COVID nasal testing events. We again were part of the team assisting with planning and logistics. When clinics were held, deputies directed traffic to minimize the public's wait time and to help ensure things went smoothly.



Deputies worked security and traffic control for a December 2020. COVID testing clinic.

Deputies covered shifts in the jail because that work increased in many ways. Inmates had to be moved individually, not in groups, to reduce the chance of spreading illnesses. That required having one deputy take one inmate where he needed to go.

Even with COVID, we made sure inmates had their recreation time, socially distanced of course, and other DOC-mandated activities. When inmates had to visit outside doctors' offices, deputies drove to those appointments and stayed with the person for the visit.

It may have been years since a deputy assigned to court security had to work in Civil Process and vice versa. They used the down time for intensive learning on new Civil Process laws, standards and guidelines; they took courses and became certified on using the X-ray scanners at the courthouse and jail; more deputies were certified for Project Lifesaver response.

Our popular Shred Day at Todd Stadium was one of the few community events that went forward in 2020. It was a safe Shred Day with deputies and volunteers removing papers from vehicles and keeping their distance from drivers.



Shred Day in June was one of the few community events that went forward in 2020.

It turned to be a record year. With everyone staying home, we guess they did a lot of spring cleaning. In three hours, shred trucks destroyed 40,500 pounds of paper to help stop ID theft.

Civilian employees of the Services bureau worked from home. They made wellness calls to Safety for Our Seniors clients as well as Project Lifesaver clients. It was a way to connect with people forced to stay inside so they didn't feel so isolated, which could cause negative physical and mental health outcomes.

2020 Community Outreach and Programs

Self Improvement	Total Completed
24:7 Dad/Investing In You	13
Anger Management	4
Brick Masonry	0
Each One Teach One	0
Family Re-Unification	0
Fatherhood	6
Financial Management	0
HIV	105
Life Skills	4
MRT	9
Total	141

Academic	Total Completed
Adult Basic	0
Advanced Typing	3
Building Bridges w/ Books	12
DAV	0
GED	3
GED Pre-Testing	19
GED Prep	0
GED Complete	0
GED Testing	3
NEDP	0
Typing	8
Total	48

Re-entry	Total Completed
DMV Connect	13
Investing In You	3
MRT Info	36
Post Release/ P&P Information Session	10
Servsafe	0
SNAP	10
Special Needs	0
Step up	4
VA Cares	0
VASAVOR	2
Veteran Resume Workshop	6
Veteran Services	8
Total	92

Substance Abuse	Total Completed
AA	2
CASA	1
Community Crossroads Counseling	0
Crossroads	27
NA	0
SAARA	2
Total	32

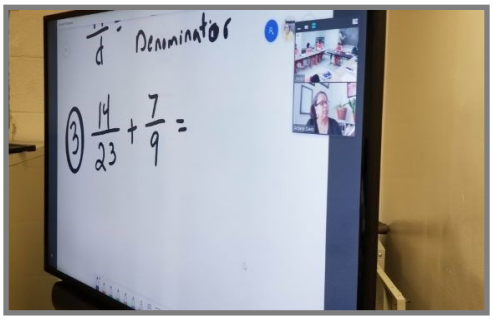
Faith Based	Total Completed
Restoration In God's Word	3
Islamic Faith	0
Total	3

Working to keep classes and programs for inmates going during the COVID pandemic was a real challenge for our re-entry programs team.

In-person classes and programs are held regularly in the jail and annex and many involve volunteers, some of whom are retired. The Centers for Disease Control stated the risk of severe illness from COVID-19 increases with age. So, Sheriff Morgan kept them safe by keeping them out of those facilities.

Other non-essential personnel, like our civilian re-entry specialists, were not allowed inside, either. They worked from home at the onset and found creative ways to deliver services to inmates. They conducted intakes by phone or virtually.

We had to rethink our strategies for offering classes. It was challenging not to have our volunteers on site when they're an integral part of our re-entry mission. Court-ordered classes like Anger Management and Crossroads had to continue.



Virtual GED class in the jail

Since meetings were being held virtually, perhaps inmate classes could be as well. There were space and technology challenges to overcome. Classroom space was found to accommodate mandated social distancing to protect inmates and staff; equipment was ordered and installed; teachers had to have what they needed to participate from home.

In the interim, we provided literature to interested inmates so they could consider signing up for classes once they restarted.

A few virtual classes started in September 2020 as instructors became available and the logistics of moving inmates to and from classrooms and their housing blocks were figured out.

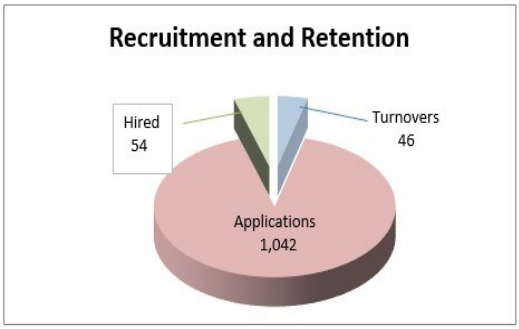
At year's end, classes and programs were back on track. The logistical issues caused by the coronavirus were solved by staff creativity and flexibility. 316 people had taken advantage of self-improvement programs, academic classes, substance abuse programs, faith-based courses and re-entry services.

TOTAL CLASSES COMPLETED -2020

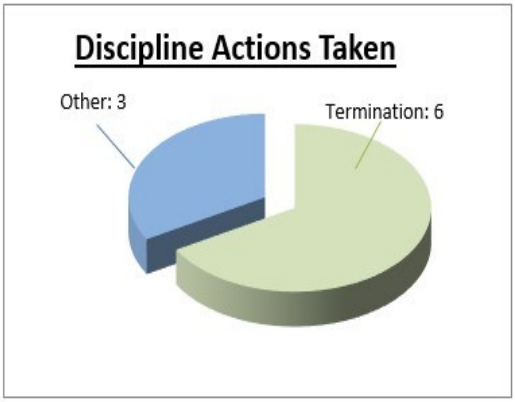
Self Improvement	141
Academic	48
Re-entry	92
Substance Abuse	32
Faith Based	3
Total Completed	316

The Professional Standards Bureau oversees the conduct of all NNSO employees. Use of force, policy, accreditation, training, and recruitment and retention also fall under the purview of this bureau. It also maintains the General Orders manual, a guide based on nationally-accepted practices and standards. This bureau will investigate any report of alleged misconduct through its Internal Affairs division.

Now more than ever, it's tough to find people who want to work in law enforcement. As people lost their jobs due to the COVID-19 shutdown, we wondered if there would be renewed interest. For several reasons, there wasn't. Because of our text-to-apply process, we saw little difference in pre- and during-COVID applications and hiring.



To hire those who did apply and pass various screenings, we moved from a full interview board to a two-person team to conduct phone interviews. That sped up the process because we could schedule interviews more frequently to fit an applicant's schedule. That allowed us to more quickly make job offers to fill open positions.



We hired more people than we lost in 2020. Even when some staff members were out sick due to COVID, we weren't in as difficult a spot as many other agencies in the region.



In-person Taser Glove training was underway when COVID-19 appeared.

2020 was an in-service year, which means our sworn employees had to successfully complete 40 hours of required training. An important class – CPR/First Aid – had been completed in January, a couple of months before COVID.

When some of the first coronavirus cases in the US were confirmed, we were hosting an outside training for the new Taser glove. At its completion, we suspended all in-person group training until we could safely resume.

We had to find new ways to meet the in-service training goals. We established remote training sites in the Justice Building, Jail and Adult Detention Center (Annex). To meet social distancing mandates, rooms were wired for virtual teaching.

By mid-summer, training resumed. Personnel would be in different rooms but would receive the same information from the same instructor.

We also utilized an online training platform that allowed everyone to complete all required training except for firearms qualification. The necessary classroom portion for that was also held at the outdoor range.

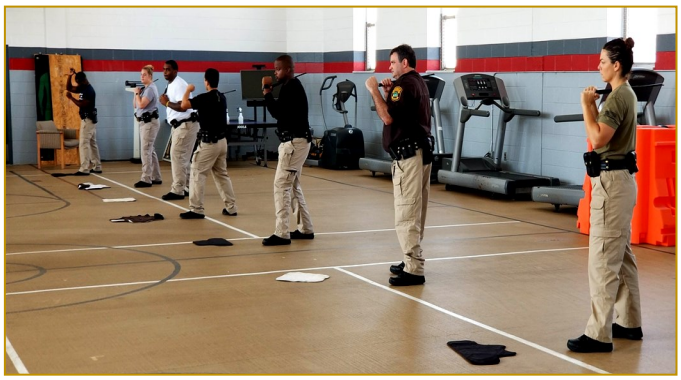
Professional Career Training

2020

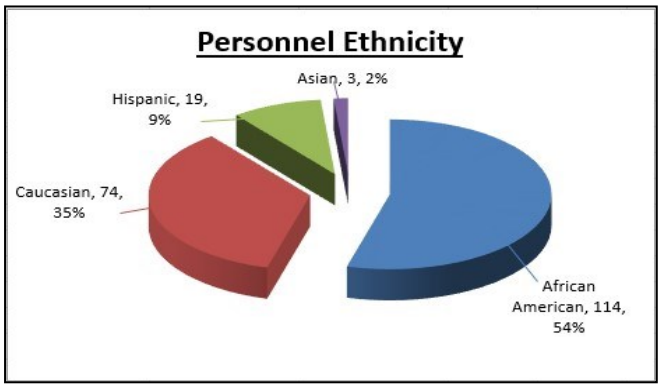
CATEGORIES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTALS
In-Service	0	0	0	0	2	0	139	61	38	124	0	0	364
Hours	0	0	0	0	8	0	1,827	1,464	870	496	0	0	4,665 hrs
Firearms Qual	0	0	0	6	0	0	2	0	0	84	0	71	163
Hours	0	0	0	24	0	0	8	0	0	336	0	284	652 hrs
Specialized Training	99	32	35	6	0	45	6	180	15	24	0	23	465
Hours (In-House)	664	270	1,043	192	0	1,136	48	105	539	552	0	284	4,833 hrs
Specialized Training	3	4	6	0	0	0	0	1	4	1	0	0	19
Hours (Other)	54	16	168	0	0	0	0	4	48	3	0	0	293 hrs
Academy	7	5	5	5	0	15	15	15	15	6	6	6	100
Hours	1,120	800	880	240	0	1,920	2,640	2,520	960	960	912	960	13,912 hrs
													1,111
												Total Hours:	24,355 hrs

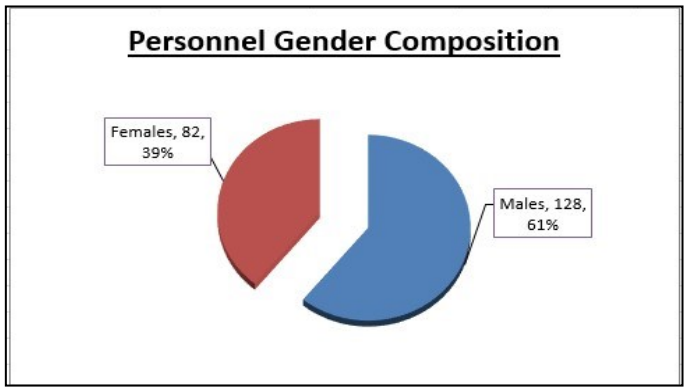
Training for deputy recruits at the Sheriff's Office and at the Hampton Roads Criminal Justice Training Academy paused for a time to evaluate how to move forward safely.

Training resumed at the Academy and in our gym for recruits ahead of the Academy with the necessary changes in place — reduced class sizes, greater spacing in classrooms and, of course, enhanced cleaning protocols.



These recruits got their pre-academy instruction before COVID-19.







Our 15 graduates of Combined Corrections Class 20-2—Sept. 2020

Graduations weren't held publicly in 2020, but we made sure to celebrate the accomplishments of the men and women who successfully made it through the Academy.

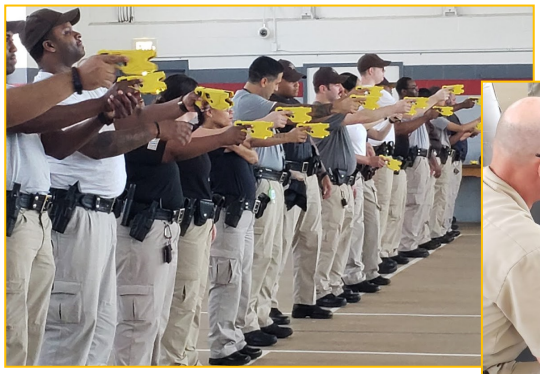
They left as deputy recruits and returned as deputies 14 weeks later.

2020 Professional Standards

In-service training included discussions with Sheriff Morgan as well as honing skills using equipment like Tasers, asps and OC spray.

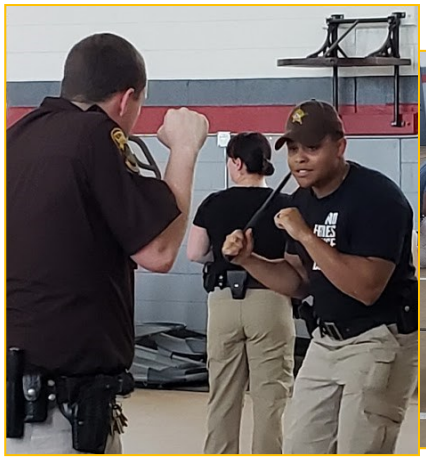


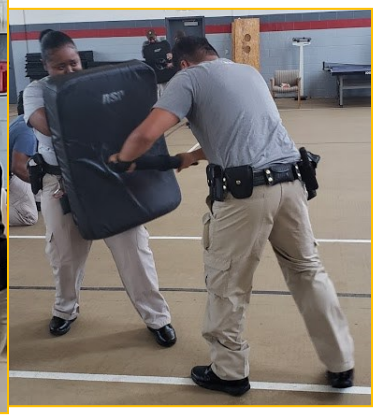
It's not fun to get hit by a Taser or get pepper spray in the face, but it helps our deputy sheriffs understand how a person might react if they'd have to use them in the course of performing their duties.













Applications for concealed weapons permits increased more than 1,000 in 2020 as did the number of applications processed.

Members of the Professional Standards bureau conduct background checks to help ensure only those people who are legally allowed to have a concealed firearm will get a permit .



2020: Applications received: 3,371 2020: Applications processed: 3,333

2019: Applications received: 2,156 2019: Applications processed: 2,097

One possible reason for the increase is that concealed weapons permits must be renewed every five years.

Once you have one, you can submit the renewal application by mail instead of doing so in person. Stay at home restrictions put in place for COVID-19 didn't have to impact the process.

2020 Promotions and Retirements

The coronavirus forced us to cancel our Promotion and Awards Ceremony for the first time in 15 years..

While we missed being together to publicly celebrate our accomplishments and to bid farewell to some of our colleagues, we take this opportunity to do so here. On behalf of my leadership team, I congratulate the 14 men and women who rose in rank and I say thank you to those who retired after their many years of service to the Sheriff's Office and the city.



D. Velez was promoted to captain in September 2020.



Peggy Murvin , our first executive director of Community Outreach and Programs, retired In October 2020.

NNSO Promotions and Retirements of 2020

To Captain
D. Velez

To Lieutenant

T. Davis

To Sergeant

N. Agosto-Gerena, G. Childs, M. Davis, R. Solomon

To Corporal

C. Johnson

To Master Deputy

N. Agosto-Gerena, R. Bullock, D. Jackson, R. Matte,
J. Matthews, S. Nunnally, C. Williams-Davis

Retirements

Peggy Murvin: June 21, 2001-October 31, 2020
Linette Smith-Paniagua: August 20, 2005-August 1, 2020

2020 Budget and Personnel

2020 wasn't a typical year, but with the support of federal, state and city leaders, we made it through the coronavirus crisis.

CARES Act and grant funding allowed us to purchase the personal protective equipment, equipment and other items considered necessary expenditures to battle COVID-19 without having a negative impact on the operating budget and our personnel.

Operational Budget			
	2018	2019	* 2020
Actual Budget	$21,661,388	$22,707,607	$23,146,367
(Regional Jail Payment)	$4,749,800	$5,169,240	$5,183,000
Total Operational Budget			
Personnel	12,870,690	13,089,991	13,422,061
Operations	8,790,698	9,617,616	9,724,306
Allocations by Bureau			
Administration	1,118,581	1,291,697	1,603,003
Operations	11,224,864	11,723,730	11,634,090
Services	3,467,048	3,435,509	3,678,976
Professional Standards	1,101,095	1,087,431	1,047,298
Allocation of Jail Operations			
Personnel	7,861,612	7,965,033	7,841,382
Medical	1,792,975	1,971,626	2,038,315
Food	592,265	667,644	650,000
Utilities	615,124	691,464	622,000
Other	362,888	427,963	482,393
Jail Operations Total	*$11,224,864*	*$11,723,730*	*$11,634,090*
* FY20 Adopted Budget			



Boxes of PPE and cleaning supplies are available 24/7 for the health and safety of Sheriff's Office employees.

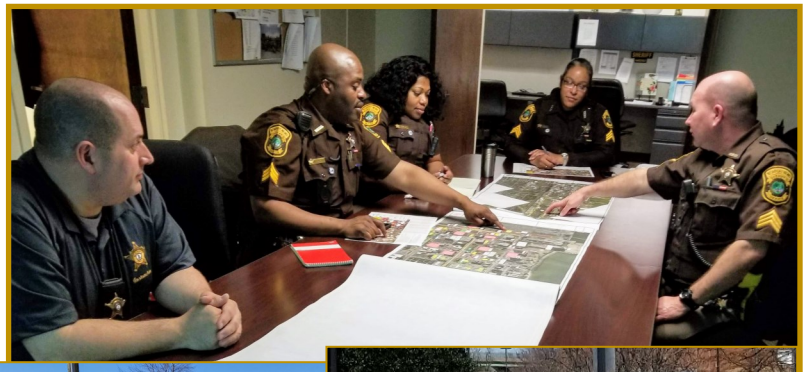
The Newport News Sheriff's Office knows the importance of being a good steward of taxpayer dollars that are devoted to maintaining the standard of inmate care, public safety and community involvement.

Hundreds of people are working with the shared vision of providing services to make a difference in our city.

Citizens expects no less from our sworn staff and civilian support personnel.

SCB & CITY FUNDED POSITIONS			
	SCB Funded	City Funded	Actual
Civilian	25	4	28
Deputy	115	8	101
MDep	12	1	13
Corporal	16	2	17
Sergeant	21	1	22
Lieutenant	9	4	12
Captain	2	2	4
Major	3	0	3
Lt. Colonel	1	0	1
Colonel	1	0	1
Sheriff	1	0	1
Subtotal:	*206*	*22*	*203*
Authorized: 228			

The One City Marathon requires our deputies to map out the locations for deputies who provide event security and traffic control along the route in the downtown area.



It was a cold morning on March 1, when runners began their 26.2 mile trek from Newport News Park to the Victory Arch.

There were shorter courses, too—a half marathon, relay, and nautical mile. Our deputies did their part to ensure this highly successful city event went off without a hitch.







The One City Marathon was one of the last pubic events of 2020.

Just a few weeks later, COVID-19 would shut down the region.

As uncertainty took hold across the U.S., the men and women on the front lines of the COVID-19 battle had little time to worry about themselves. Healthcare workers were on the job, tirelessly caring for the sick and helping calm those who feared what the future would bring for themselves and their loved ones.





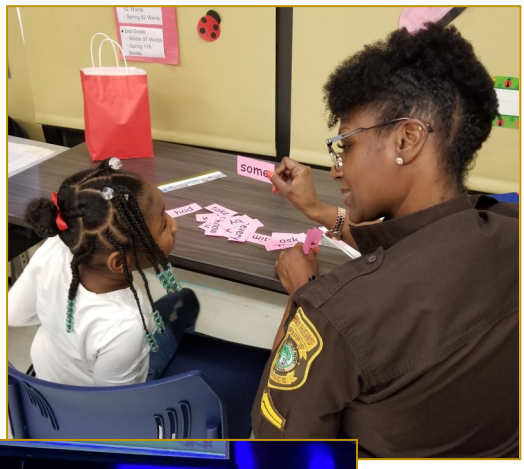


We gathered with the police and fire departments to salute those who wear a medical uniform, the health care heroes at Riverside and Mary Immaculate hospitals.

They put their lives on the line each day of the pandemic to protect ours.

Our community is stronger for the bond we share of being committed to making a difference.

2020 NNSO News



We were honored to be chosen the Life Enrichment Center's 2020 Partner of the Year.

Since 2017, NNSO employees have gone to school an hour a week for one year to be literacy tutors. They give kindergarteners and first graders, selected by their schools, one-on-one assistance to improve their reading and comprehension skills. Being able to read will help them succeed later in life.

Tutoring was cut short in 2020 because of the coronavirus, so we can't wait to return to the classroom to help these students reach their potential.

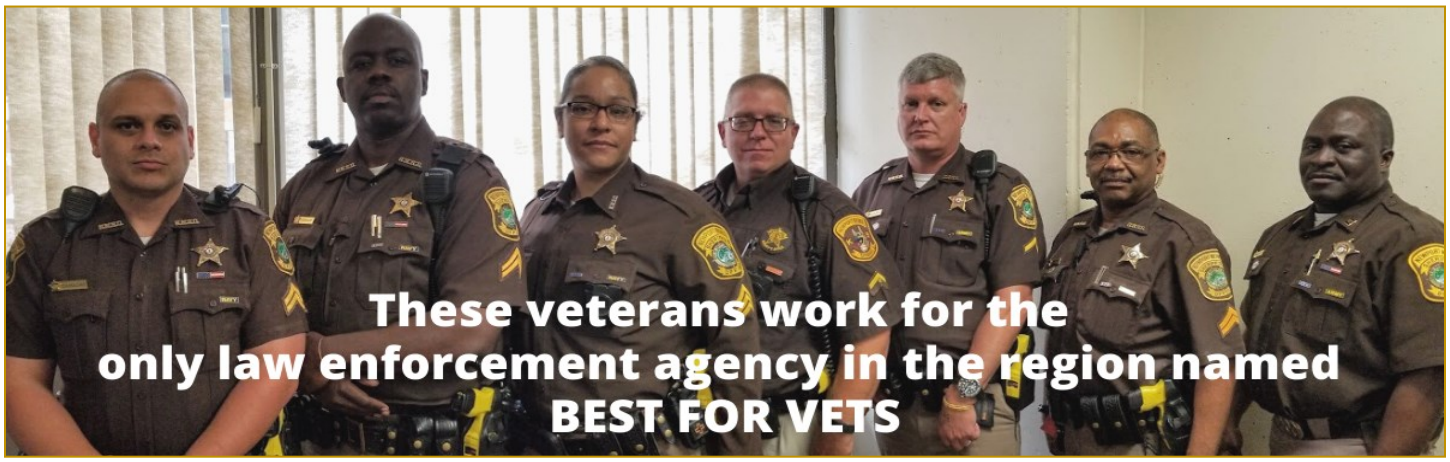


The Newport News Sheriff's Office is the only Hampton Roads law enforcement agency to receive the "Best for Vets 2020" designation from The Military Times.

The rankings published in the Army Times, Navy Times, Air Force Times, and Marine Corps Times help separating service members make considered choices for their next career path.

The NNSO demonstrated its commitment to hiring veterans in the 90-question analysis that focused on department culture and policies.

"Potential new hires come with good character, drive, discipline, and good work ethics. Their military background automatically makes them good candidates to serve the community as deputy sheriffs," says Sheriff Morgan.



2020 Community Supports the NNSO

The coronavirus pandemic forced people to stay home. The numerous mandates and restrictions meant to stop the spread of the deadly COVID-19 did not stop the generosity of the community.

Cookies, doughnuts, snacks, lunches, dinners and PPE donations to show support for our staff came in throughout the year. Thank you to Food for Fighters, Military Spouses' Society of Va., An Achievable Dream, Girl Scout Troop 5054, Main St. 7-11, Mayor McKinley Price, Liberty Live Church, Braxton-Perkins American Legion Post Auxiliary, Hampton-Newport News Alumni Chapter-Kappa Alpha Psi Fraternity, Inc. and Mission BBQ. The gifts lifted our spirits and reminded us that even though we had to be apart, we were fighting this together.







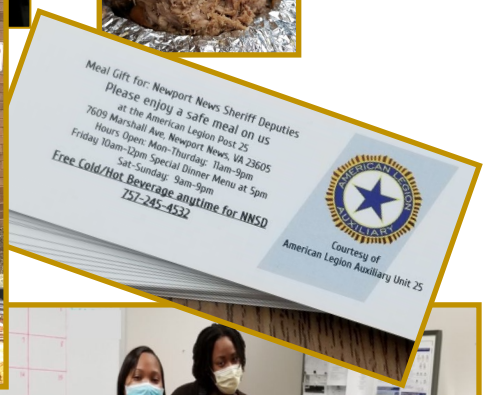


















2020 ANNUAL REPORT CREDITS

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